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CYNGOR SIR
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ISLE OF ANGLESEY
COUNTY COUNCIL

Mrs Annwen Morgan
Prif Weithredwr – Chief Executive
CYNGOR SIR YNYS MÔN
ISLE OF ANGLESEY COUNTY COUNCIL
Swyddfeydd y Cyngor - Council Offices
LLANGFNI
Ynys Môn - Anglesey
LL77 7TW

Ffôn / tel (01248) 752500
Ffacs / fax (01248) 750839

RHYBUDD O GYFARFOD	NOTICE OF MEETING
CYFARFOD ARBENNIG O'R PWYLLGOR SGRIWTINI PARTNERIAETH AC ADFYWIO	SPECIAL MEETING OF THE PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
DYDD MAWRTH, 25 CHWEFROR, 2020 am 9.30 o'r gloch yb	TUESDAY, 25 FEBRUARY, 2020 at 9.30 am
YSTAFELL BWYLLGOR 1, SWYDDFEYDD Y CYNGOR, LLANGFNI	COMMITTEE ROOM 1, COUNCIL OFFICES, LLANGFNI
Swyddog Pwyllgor	Mrs. Mairwen Hughes 01248 752516 Committee Officer

AELODAU / MEMBERS

Cynghorwyr / Councillors:-

Y Grwp Annibynnol/ The Annibynnol Group

Gwilym O. Jones (**Cadeirydd/Chair**), Dafydd Roberts

Plaid Cymru / The Party of Wales

T LI Hughes MBE, Vaughan Hughes, Alun Roberts, Margaret M. Roberts, Nicola Roberts

Annibynnwyr Môn/Anglesey Independents

Kenneth P Hughes, R LI Jones

Plaid Lafur Cymru/Wales Labour Party

Glyn Haynes (**Is-Gadeirydd/Vice-Chair**)

Aelodau Ychwanegol/Additional Members (gyda hawl pleidleisio ar faterion addysg/with voting rights in respect of educational matters)

Ms. Anest Gray Frazer (Yr Eglwys yng Nghymru/The Church in Wales), Mr Dyfed Wyn Jones (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor – Primary Schools Sector), Mrs Llio Johnson-(Rhiant Llywodraethwyr – Sector Ysgolion Uwchradd ac ADY/Parent Governor – Secondary Schools Sector and ALN) and Mr. Keith Roberts (Yr Eglwys Babyddol Rufeinig/The Roman Catholic Church)

Aelod Cyfetholedig/Co-opted Member (Dim Hawl Pleidleisio/No Voting Rights)

Mr. Dafydd Gruffydd (Rheolwr Gyfarwyddwr/Managing Director - Menter Môn)

A G E N D A

1 **APOLOGIES**

2 **DECLARATION OF INTEREST**

To receive any declaration of interest by any Member or Officer in respect of any item of business.

3 **MINUTES** (Pages 1 - 18)

To submit, for confirmation, the minutes of the following meetings:-

- Minutes of the special meeting held on 24 October, 2019.
- Minutes of the special meeting held on 21 January, 2020.

4 **WELSH AMBULANCE SERVICE TRUST** (Pages 19 - 24)

- To submit a report in relation to the above.
- To receive a presentation by the Welsh Ambulance Service Trust.

5 **PARTNERSHIP WORKING WITH MEDRWN MÔN** (Pages 25 - 60)

To submit a report by the Chief Officer of Medrwn Môn.

6 **NORTH WALES REGIONAL EMERGENCY PLANNING SERVICE** (Pages 61 - 74)

To submit a report by the Head of Democratic Services.

7 **FORWARD WORK PROGRAMME** (Pages 75 - 80)

To submit a report by the Scrutiny Manager.

PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the special meeting held on 24 October 2019

PRESENT: Councillor Gwilym O Jones (Chair)

Councillors K P Hughes, Vaughan Hughes, R LI Jones and Margaret Murley Roberts.

Mr Dafydd Gruffydd – Menter Môn.

Councillor Richard A Dew – Portfolio Holder for Planning and Public Protection (for items 3 and 4).

Members of the Joint Planning Policy Committee invited to attend in respect of Item 3

Councillor John Griffith.

IN ATTENDANCE: Chief Executive,
Director of Place and Community Wellbeing (in respect of Item 3 & 4),
Chief Planning Officer (DFJ) (in respect of Item 3),
Planning Policy Manager – Joint Planning Policy Unit (in respect of Item 3),
Head of Democratic Services,
Energy Island Programme Senior Delivery Officer (DLJ) (in respect of Item 4),
Scrutiny Manager (AD),
Committee Officer (MEH).

APOLOGIES: Councillors Glyn Haynes, Alun Roberts, Nicola Roberts.

Leader of the Council – Councillor Llinos M Huws,
Portfolio Holder (Corporate) – Councillor Dafydd R Thomas.

Councillor Robin Williams (invited to attend in respect of Item 3).

Mrs Anest G Frazer – The Church in Wales,
Mr Keith Roberts – The Roman Catholic Church,
Mr Dyfed Jones – Parent Governor (Primary Schools Sector).

ALSO PRESENT: None

The Chair congratulated Mrs Annwen Morgan on her appointment as Chief Executive. The Chair also congratulated Mr Dylan Williams on his appointment as Deputy Chief Executive.

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

Councillor K P Hughes declared a personal interest in respect of Item 3 – Joint Local Development Plan Annual Monitoring Report 2019 and took no part during discussion and voting thereon.

3 JOINT LOCAL DEVELOPMENT PLAN ANNUAL MONITORING REPORT 2019

Submitted – a report by the Director of Place and Community Well-being in respect of the Annual Monitoring Report 2019 – Joint Local Development Plan.

The Portfolio Holder for Planning and Public Protection reported that the Annual Monitoring Report records the findings of work that monitors the implementation of a plan's strategy and policies between 1 April and 31 March of the previous year. Usually, the first annual monitoring report needs to be published by 31st October in the year following adoption of the local development plan. The Gwynedd and Anglesey Joint Local Development Plan was adopted at the end of July 2017. Therefore, in order to include a complete financial year, this is the first opportunity to submit an Annual Monitoring Report to the Welsh Government.

The Chief Planning Officer referred that the Annual Monitoring Report must include a monitoring framework which is a key feedback link within the cyclical process of drawing up sustainable policies. The key findings of the Annual Monitoring Report as follows:-

- 55% of the housing units permitted during the Annual Monitoring Report period are within the Sub-regional Centre and Urban Services Centres. 23% of units have been permitted within the Local Service Centres with a further 22% permitted in Villages, Clusters and Open Countryside which is in line with the Plan's housing distribution strategy;
- 543 new housing units received planning permission during the Annual Monitoring Report period i.e. sites that did not have permission on the day the Plan was adopted;
- 202 affordable houses were given planning permission during the Annual Monitoring Report period;
- In the Annual Monitoring Report period (2017-2019), 348 housing units have been completed on sites allocated for housing;
- 254 affordable units were completed in 2017-19. Significant increase in the number of affordable housing units completed in 2018/19 (193 units) compared to previous years;

- The Council has received 62 appeals during the Monitoring Period and 74% of these were dismissed. The appeals that were allowed did not undermine the key policies of the Plan.

The Officer noted that it is accepted that the conclusion of the Annual Monitoring Report is positive and that the planning policies are been implemented. He said that given the key findings of this first Annual Monitoring Report there is no evidence that indicate that the Plan requires an early review.

The Committee considered the report and raised the following matters:-

- Questions raised as to the definition as regards to price of affordable dwellings. The Planning Policy Manager – Joint Planning Policy Unit responded that when consideration is given to pricing affordable dwellings (as part of new developments) a formula is used to gauge the salary percentage of residents within the area. She noted that there is a Supplementary Planning Guidance which gives in depth details of affordable dwellings within different areas. A S106 agreement is attached to any planning approval where appropriate that the dwellings must be kept as affordable dwellings. Reference was made that some developers stipulate that development are not viable unless they are able to reduce the affordable dwelling proportion of the development. The Chief Planning Officer responded that the requests to reduce the affordable element of any development are assessed and the evidence submitted alongside these requests are scrutinized;
- Clarification was sought as to whether arrangements are in place to ensure that the Annual Monitoring Report is sufficiently robust and compliant with statutory regulations. The Planning Policy Manager responded that Welsh Government sets out a statutory framework across Wales in respect of the Annual Monitoring Report and each Local Development Plan must adhere to the framework. Members of the Committee considered that an ‘easier to read’ version of the document was necessary next year;
- Reference was made that there was no mention of climate change within the Annual Monitoring Report. The Director of Place and Community Well-being responded that the Monitoring Report has been set out in compliance with the statutory framework. He noted that this Committee may request the Officers to include carbon emissions issues within the next Annual Monitoring Report. He further noted that Officers within the Council are currently working on a de-carbonization and energy strategy for the Council which will decrease the carbon footprint and to make sure that this Authority plays a leading role for legislative de-carbonization target set out by the government for 2030 and 2050.

It was RESOLVED to recommend to the Executive:-

- **That the Annual Monitoring Report for 2019 lays a foundation for the remaining period of the Joint Local Development Plan;**
- **To confirm that the Joint Local Development Plan is performing appropriately to date;**
- **To note that no individual planning policy is failing to achieve its objective;**

- **That Officers be invited to consider a way of providing a visual, easy read version of the next Annual Monitoring Report (for the period April 2019 to March 2020).**

ACTION: As noted above.

4 DRAFT RESPONSE TO WELSH GOVERNMENT'S NATIONAL DEVELOPMENT FRAMEWORK CONSULTATION

Submitted – a report by the Director of Place and Community Wellbeing in relation to a Draft Response to Welsh Government's National Development Framework Consultation.

The Director of Place and Community Wellbeing reported that National Development Framework (NDF) is a new development plan which will set the direction for development in Wales from 2020 to 2040. It sets a strategy for addressing key national priorities through the planning system, including sustaining and developing a vibrant economy, decarbonisation, developing resilient ecosystems and improving the health and well-being of our communities. The NDF is a spatial plan, which means it sets a direction for where investment in infrastructure and development should be located for the benefit of Wales and its people. The NDF is the highest tier of development plan and is focused on issues and challenges at a national scale. Its strategic nature means it does not allocate development to all parts of Wales, nor does it include policies on all land uses. He said that responding to the NDF is critically important to ensure that planning policy at the highest tier is fit for purpose and that there is clear alignment between the Isle of Anglesey County Council's aspirations from the local level through to the national level that will provide the direction of travel for future investment in infrastructure and development.

He further said that this is an opportunity for this Council to influence the contents of the NDF which will shape nation's development for the next 20 years. He referred that the planning system as regards to Developments of National Significance (DNF) is decided by Welsh Government and not through the local planning authority. He gave an example that consultation has undertaken as regards to the Traffwll Solar Farm. The proposed solar farm is a 289 acre site on farmland in 7 areas south of the A55. This proposal will be decided by Welsh Government. He noted that the NDF would have a higher influence on any decision rather than the Authority's Local Development Plan policies.

The Director of Place and Community Wellbeing further said that the County Council supports the principle of creating a NDF for Wales, however, the Council does have serious concerns and reservations in relation to a number of themes and policies in the draft NDF. He said that the Council needs to express strongly that some of the projects within the NDF will not comply with the Island's landscape. The NDF proposes that the centre of the Island as being suitable for wind and solar farms and according to the Welsh Government, the presumption in favour of large on-shore wind and solar energy developments in priority areas. He said that as Officers they do not consider that such a development of wind turbines of 250 metres is deemed suitable for the Island. The Director of Place and Community

Wellbeing further said that Council is surprised that Holyhead has not been recognised or defined as a Regional Growth Area for Wales and especially given that the NDF specifically identifies the importance of the Port of Holyhead to serve Wales, the wider UK and Ireland.

The NDF refers that there will be a new level of planning policies i.e. National Planning Policies, Regional Planning Policies and Local Planning Polices. The Director of Place and Community Wellbeing questioned as to whether there is a need for such three tier policies as local government resources is already pressured and this Authority has agreed a Joint Planning Policy with Gwynedd Council.

The Director of Place and Community Wellbeing highlighted that some Nationally Significant Infrastructure Projects (NSIP's) projects have been omitted from the NDF:-

- Low carbon energy projects
- Insufficient reference to rural areas
- Designated policy for the Welsh Language
- Lack of reference to the third bridge
- Affordable housing
- Importance of the Airfield at Valley for the connection between North and South Wales

He noted that Officer's within the Council are highlighting the concerns of the Authority within project groups regionally and the Chief Executive is raising issues of concerns within the North Wales Economic Ambition Board.

The Committee considered the report and raised the following matters:-

- Questions were raised as to how the proposed National Development Framework will impact on the Council's strategic work programme and community wellbeing. The Director of Place and Community Wellbeing responded that the NDF is a draft document at present and the final version will be published in September 2020; thereafter the Council will need to address the policy framework, over the next 20 years, in shaping the future growth and development of the Island for the benefit of the residents and the next generation. A robust review will also need to be undertaken of the Joint Local Development Plan to make sure that both documents comply with each other;
- Reference was made that a large proportion of the Island has been identified within the NDF as being suitable for wind and solar farms. Questions were raised as to the possible effects on both RAF Valley and the airfield at Mona. The Director of Place and Community Wellbeing responded that discussion will need to be undertaken with the MOD as regards to the effects of such proposal within the NDF;
- Questions were raised whether the Council's draft response to the NDF was robust enough and fit for purpose. The Director of Place and Community Wellbeing responded that the closing date for response to the NDF has been extended to the 15th November and any issues or concerns that Elected Members may have as regards to any heading within the Authority's response can be carried out before formal issue of response to the framework;

- Reference was made that it would be appropriate to invite the Welsh Language Commissioner to this Scrutiny Committee as regard to the need for a designed policy for the Welsh language within the National Framework. The Chief Executive responded that an invitation can be extended to the Welsh Language Commissioner either to this meeting or to a Members Briefing Session;
- Reference was made to the disappointment that Holyhead has not been recognised or defined as a Regional Growth Area for Wales. The Director of Place and Community Wellbeing said that it is important that Holyhead is defined as a Regional Growth Area as funding towards project within the town would be made easier i.e., towards Health Centre, schools. He noted that without the Regional Growth Area status it would be difficult to attract public sector funding towards project within the town of Holyhead.

It was RESOLVED:-

- **to recommend to the Executive that the Council's draft response to the Welsh Government's National Development Framework be approved;**
- **to invite the Welsh Language Commissioner either to this Scrutiny Committee or to the monthly Members Briefing Session as regard to the need for a designed policy for the Welsh language within the National Framework.**

ACTION: As noted above.

5 SCRUTINY OF PARTNERSHIPS

Submitted – a report by the Chief Executive on the Scrutiny of Partnerships.

The Chief Executive reported that working in partnership has become an important part of the Authority's working practices, providing additional resilience to the Authority's service delivery capacity.

The Scrutiny Manager reported that the County Council has extensive experience of working in partnership, be it on a local, regional or national level. With increasing pressure on public resources, the Council has clear guidelines in place for determining when to establish partnerships, which service(s) and the outcomes expected of them and for the sound management of the relationship in order to :-

- Enable us to deliver on our Council Plan and strategic priorities. Also, to improve the experience and outcomes for individuals who use our services;
- Evidence value for money or cost efficiency in our future investments and ensure clear and measurable outcomes;
- Respond to partnership risks and ensure that areas for development are addressed;
- Have clarity around accountability and monitoring arrangements;
- Identify any scope to rationalize partnerships and ensure a clear procedure for bringing any arrangements to an end.

This area of work focuses on partnerships where the Council chooses to work with other organisations in the private, public and voluntary sector. The Scrutiny

Manager further said that the Corporate Partnership Register has been compiled of all key partnerships which is reviewed on a regular basis. She further said that the task of scrutinising partnerships needs to continue to be done in a managed way, focusing on the key strategic partnerships which enable the Council to deliver on its objectives and priorities. She noted that the Forward Work Programme of this Committee needs to prioritise an appropriate balance of statutory partnerships, key partners the Council works with and other bodies.

The Committee considered the report and raised the following matters:-

- A Member referred that the scrutiny of partnership needs to be schedule over a period of 18 months and that Elected Member representation on partnerships organisations should afford an annual report on the outcome of the work of the partnership they are a member. The Chief Executive responded that she welcomed the suggestion that annual reports by Elected Members on partnership organisation as financial allocation is afforded to these organisations by this Council. She further said that such annual reports will afford details of how the partnership organisation is making worthwhile contribution to the local communities and whether it is best value of resources afforded by the Council.

It was RESOLVED :-

- **To support the Scrutiny of key partnerships undertaken during 2018/19;**
- **To support the partnerships the Scrutiny Committee intends to prioritise in the Committee's work programme over the next 18 months;**
- **That annual reports be afforded by Elected Members on partnership organisations that they are representing the Authority on such organisations.**

ACTION: As noted above.

The meeting concluded at 3.35 pm

**COUNCILLOR GWILYM O JONES
CHAIR**

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PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the special meeting held on 21 January 2020

- PRESENT:** Councillor Gwilym O Jones (Chair)
Councillor Glyn Haynes (Vice-Chair)
- Councillors T LI Hughes MBE, K P Hughes, R LI Jones, Alun Roberts, Dafydd Roberts, Margaret M Roberts and Nicola Roberts.
- Mrs Anest Frazer – The Church in Wales,
Mr Keith Roberts – The Roman Catholic Church,
Mrs Llio Johnson – Parent Governor – Secondary Schools Sector and ALN,
Mr Dyfed W Jones – Parent Governor – Primary Schools Sector.
- Leader of the Council – Councillor Llinos M Huws (for items 4, 5 and 6);
Councillor R Meirion Jones (for items 4 and 5),
Councillor Bob Parry OBE FRAGS (for items 4, 5 and 8).
- Other Members of the County Council invited in respect of Items 4 and 5 (Educational Matters)**
- Councillors Lewis Davies, Richard Dew, John Griffith, Carwyn Jones, Peter S Rogers, Dafydd R Thomas and Robin Williams.
- IN ATTENDANCE:** Chief Executive,
Deputy Chief Executive,
Director of Education, Skills and Young People (for items 4 and 5),
Director of Social Services (for item 6),
Director of Function (Resources)/Section 151 Officer (for item 8),
Director of Function (Council Business)/Monitoring Officer (for item 6 & 8),
Head of Democratic Services,
Service Manager – Learning Disabilities & Mental Health (Adult Services)(BW) (for item 6),
Programme Manager – Adults Services (ST) (for item 6),
Chief Waste Management Officer (ME),
Project Manager (AR) (for item 8),
Scrutiny Manager,
Scrutiny Officer (SR),
Committee Officer (MEH).
- APOLOGIES:** Councillor Vaughan Hughes
- ALSO PRESENT:** Mrs Sharon Vaughan and Mr Rhys Williams – GwE (for item 4).
-

The Chair welcomed Mrs Llio Johnson – Parent Governor – Secondary Schools Sector and ALN to her first meeting of this Committee.

The Chair also welcomed Mrs Sioned Rowe, the newly appointed Scrutiny Officer to the meeting.

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

Councillor Glyn Haynes declared a personal interest in respect of Item 8 but took part during discussion on the item but did not vote.

3 MINUTES

The minutes of the meeting held on 12 November, 2019 were confirmed as correct.

4 SCHOOLS' STANDARDS REPORT (SUMMER 2019)

Submitted – a report by the Director of Education, Skills and Young People in respect of the above.

The Portfolio Holder for Education, Youth, Libraries and Culture outlined the recommendations of the report to the Committee and noted that the priorities of the Council is to continue to raise standards in education so as to allow pupils the opportunity to achieve the best possible skills within Anglesey schools.

The Director of Education, Skills and Young People gave a detailed overview of the report and said that Welsh Government alongside several partners and experts has undertaken a fundamental review of the accountability system for schools in Wales. Findings highlighted that the existing system and its use of performance measures has many negative unintended consequences. A joint communication from Welsh Government, the WLGA and Estyn to Chairs of Scrutiny, Cabinet Members, Directors of Education, Chief Executive Officers and Managing Directors of Regional Education Consortia, published on 16 July, 2019 was included within the report to the Committee. He said that national changes in the reporting of teacher assessments has been introduced over the last two years and it supports the key objectives of the Welsh Government document : 'Our National Mission', in delivering robust assessment, evaluation and accountability arrangements to support a self-improving system. There is now a greater focus on the use of data in schools self-evaluation. In the reformed system, schools are evaluated according to the difference they make to the progress of every child. The Director of Education, Skills and Young People further reported that the main areas of improvement as part of the Level 2 Business Plan was included at page 33 of the report.

The Chair welcomed Mr Rhys Williams, Schools Challenge Advisor (Primary) and Mrs Sharon Vaughan, Schools Challenge Advisor (Secondary) to the meeting.

The Schools Challenge Advisor (Primary) gave a detailed analysis of the performance data to the Committee.

Foundation Phase

- As with last year, the comparisons of Foundation Phase outcomes in language and mathematics to previous years at school level should be avoided as they are not measured on a comparable basis. Welsh Government is clear that the focus will be on learner progress from the baseline assessment to end of Key Stage and therefore, for the first time, this will be included at the end of year reporting;
- Overall, standards in the Foundation Phase in Anglesey are satisfactory. The percentage of pupils achieving the Foundation Phase Indicator (FPI) is below the national average and has been for the past three years. As widely anticipated, following the implementation of the new Foundation Phase Framework, the percentage of pupils achieving the expected outcomes across Wales decreased in 2018/19. The Local Authority's performance reflected this in the FPI and in all areas of learning;
- The impact of the decrease in Welsh O5+ has had an impact on performance in the FPI. The number of learners achieving the higher outcomes also decreased nationally and again this was reflected in Anglesey LA schools' outcomes;
- The difference in performance between boys and girls in Anglesey has remained similar to last year, with girls outperforming boys in all areas of learning by around 14%. The anomaly is at the higher outcomes where boys slightly outperform girls in Mathematical Development;
- Welsh Government has made it clear that Value Added progress between the baseline and end of Foundation Phase should be the focus when evaluating pupil's achievement in the Foundation Phase. Progress of matched pupils from Anglesey's 2017 Reception cohort baseline to end of Foundation Phase 2019 is good. Pupils make at least 3.28 outcomes of progress in all area. The most progress is made in Welsh Language with pupils making an average of 3.67 outcomes of progress. The data confirms that the Local Authority schools demonstrate an effective and sustained approach in supporting pupils to make progress throughout the Foundation Phase.

Key Stage 2

- Overall, the standards in Key Stage 2 in Anglesey are good. Performance in 2019 was similar to the national average and to the average results of previous years in English, Mathematics and Science. However, Welsh results are considerably lower than the national average and have fallen again in comparison to 2018 results. Performance on the higher levels is also similar to the national average in English and Mathematics, and slightly below the national average in Science. Standards of attainment in Welsh are below the national average for the second year running;
- There is a slight decrease in percentage of eFSM pupils who achieved the expected outcome in 2019 in the Core Subject Indicator (CSI). At the higher levels, Anglesey pupil's performance improved in English, Mathematics and

Science with more eFSM pupils achieving the higher outcomes than any previous year;

- Boy's performance decreased at the expected in the CSI, while the boys/girls gap increased from that in 2018. The greatest difference in performance in the core subjects is to be seen in English results this year. At the higher levels, the boys/girls gap has narrowed in Welsh, however, it has widened in English, Mathematics and Science. The comparison, national average for boys/girls performance at the higher levels this year shows an overall increase in the difference across the subjects.

The Schools Challenge Advisor (Secondary) gave a detailed analysis of the performance data to the Committee.

Key Stage 3

- This year's result are beginning to reflect the national changes, whereby the prime focus of teacher assessments has started to shift back to the progress and attainment of individual learners and away from aggregated data sets used to hold schools to account;
- Nationally, the percentage of pupils achieving at least the expected level was lower than 2018 in the CSI and in all the core subjects. The Anglesey CSI is slightly higher than the national average with a decrease of 4.4% in comparison to 2018 performance. The performance of the 2019 cohort at the expected level was higher than the national average in almost all core subjects, with the exception of English. Performance in Welsh First language was lower than 2018 and dropped -2.1%.
- Performance of boys and girls fell in the CSI and across core subjects in 2019. The performance of boys in the CSI, Welsh and Science is higher than the national average, and their performance is on a par with the national average in mathematics. The performance of girls on Anglesey is higher than the average CSI and each of the core subjects and the performance of boys at the higher levels in Mathematics has improved this year but has fallen in the remaining core subjects;
- The percentage of eFSM pupils who achieved the expected outcomes across the Authority increased in 2019 in Welsh, but fell in the remaining core subjects and the CSI. At the higher level, Anglesey eFSM pupils' performance improved in Welsh, Mathematics and Science but fell in English.

Key Stage 4

- Welsh Government, as part of the Educational Reform Programme for Wales, introduced performance measures as to the way data of results of Key Stage 4 is reported. The main indicator (Capped 9 Point Score) is a performance for the best awards for all individual pupils in the cohort, capped at a specified volume of GCSE's or equivalent qualifications. In 2019 data was collected within Key Stage 4 on the performance of the first entry exams taken by pupils and therefore it is impossible to compare with previous performance measures because of the first entry counting rather than best outcomes;
- The Local Authority's performance in the main indicator (Capped 9) is higher than the national average with performance in two secondary schools being above the

national average and modelled performance. The Authority's performance is lower than the expected performance in two secondary schools.

- The performance gap has narrowed between boys and girls this year and the performance of eFSM AND non-eFSM pupils is lower than the national average, with a slight increase in performance gap compared to 2018;
- Comparison was highlighted to the Committee (as shown at pages 27 and 28 of the report) as to performance in Literacy, Numeracy, Science and Welsh Baccalaureate Skills Challenge Certificate Indicators for the Island's secondary schools.

Stage 5

- A slight decrease in total number of entries at A level in Anglesey was shown. Over a 3 year rolling period there was an improvement in outcomes on A*/A and A*-C grades;
- ALPS value added data based on information submitted by schools suggests that post-16 pupils in Anglesey make strong progress. This data suggests that on the 'T' score Anglesey schools performed in the top 40% of schools in the data base of schools across both England and Wales, which is an improvement on the performance of previous years;
- Four out of the five secondary schools in Anglesey have improved their performance in the Quality Indicator with one school making excellent progress this year and is among the top 25% of schools in the data base of schools both in England and Wales.

The Committee considered the report and raised the following main matters:-

- Clarification was sought whether adequate CBAC resource was now available through the medium of Welsh to allow pupils to succeed in their examinations. The Schools Challenge Advisor (Secondary) responded that it is a responsibility on CBAC to afford resource in both Welsh and English languages for Key Stage 4 and 5. She agreed that there has been cases that resources in both languages has not been available for certain subjects but recently no school has reported that the resources from CBAC is insufficient;
- Clarification was sought as to the reasons why the assessment data in Key Stage 2 as regards to the Welsh language has fallen within the last two years. The Schools Challenge Advisor (Primary) responded that primary schools assess the Welsh language data primary as Welsh first language. Performance data will need to be awaited for four years as regards to the new Education policy for those children who have not been taught through the medium of Welsh. He said that schools are aware of the issue and are continuing to monitor the situation;
- Reference was made to the national changes to the educational reform and questions were raised as to whether the recent changes has enable weak areas to be identified within the education system. The Schools Challenge Advisor (Primary) responded that it is imperative that the assessment processes within the schools is robust enough to measure the improvement of children. He considered that the new national educational changes has refined the schools processes in collecting data; GwE supports school in the monitoring processes within the education system. The Schools Challenge Advisor (Secondary) said

that within the Secondary Sector, a shift has been undertaken in Key Stage 4 that secondary schools do not specifically concentrate on the performance of A*-C but each grade is monitored as points system within the examination process; this allows schools to focus wider in respect of the grade C-D border as was previously the case;

- Clarification was sought as to why the performance of schools in England are performing better than schools in Wales. The Director of Education, Skills and Youth responded that collaborating of schools within a specific structure is paramount to improve the performance of schools. He noted that GwE is working with the Education Development Trust who have worked successfully within schools in England and other countries in relation a specific structure of working more effectively within collaboration in schools.

It was RESOLVED to:-

- **Approve the contents of the report on Anglesey's Outcomes 2019;**
- **Approve the Anglesey LA's main areas for improvement;**
- **Approve the developments in respect of the engagement work with partners in Anglesey;**
- **Approve the liability process between the Anglesey Learning Service and GwE.**

ACTION : As noted above.

5 SCHOOLS' IMPROVEMENT REVIEW PANEL : PROGRESS REPORT

Submitted – a report by the Scrutiny Manager in respect of the progress of the Schools' Progress Review Panel.

The Chair and Chair of the Schools Progress Review Panel outlined the report to the Committee and reported that this progress report contains reference to the three last meetings of the Panel over the period September – December, 2019. He said that members of the Panel have been shadowing GwE activities within schools and have monitored the challenges within schools. The governance framework for these shadowing arrangements includes arrangements for Members to report back following individual shadowing activities before an invitation is given to Head Teachers and Governing Bodies of schools to address the Schools' Improvement Review Panel.

The Director of Education, Skills and Young People and the Portfolio Holder for Education, Youth, Libraries and Culture said that they welcomed the progress made by the School's Improvement Review Panel within the Authority's schools. The Director of Education, Skills and Young People said that he is receiving positive feedback from Head Teachers who have addressed the Panel and especially to the visits by Members of the Panel in shadowing GwE activities within the schools.

It was RESOLVED:-

- **To note:-**
 - **The progress made to date in terms of the delivery of the Schools Progress Review Panel's work programme which includes robust challenge of individual school performance;**
 - **The areas of work addressed through the new arrangements introduced during the shadowing of GwE;**
 - **Outcomes of the recent taking stock and forward planning exercise undertaken by the Panel;**
 - **The need to revise the Panel's terms of reference to ensure ongoing alignment with corporate priorities and the outcomes of the taking stock exercise.**
- **The robustness of the Panel's monitoring to date.**

ACTION: To note the report.

6 TRANSFORMATION OF LEARNING DISABILITIES DAY OPPORTUNITIES

Submitted – the report of the Director of Social Services in respect of the above.

The Leader of the Council and Portfolio Holder for Social Services reported that it is important to note that it is the people who use the learning disabilities day opportunities that are important whilst considering this report and the facilities that they require currently and in the future. She thanked the Officer for their work in discussions with the service users, families and service providers as to the facilities they wish to see in the future.

The Director of Social Services reported that it is necessary to reshape and modernise the day opportunities services in order to develop sustainable opportunities for individuals to achieve their potential and further improve the delivery of the service in the most cost effective way. He noted that the Council has currently a number of different day opportunities available to people with learning disabilities which some are in-house services run by the Council and some are commissioned externally. The current in-house provision is afforded at Morswyn, Holyhead, Blaen y Coed, Llangoed, Gerddi Haulfre, Llangoed and Gors Felen, Llangefni. The Canolfan Byron Workshop is excluded from the transformation of the disability day centres at present but will be reviewed under a separate work stream. Under the direction of the Adults Service Transformation Board a series of visits to various day centres on the Island were arranged with opportunities for all Elected Members to attend. Workshops were held to undertake the appraisal of the options put forward for the future of the day centres. He noted that the service is undertaking these changes in order to reflect increase in demand and to ensure sustainability for the future. Key challenges faced by the current in-house day centres was included at page 7 of the report.

The Director of Social Services further reported that the proposal is to develop a more community based opportunities for people with learning disabilities, extend the provision at Gors Felen and close the services provided at Morswyn, Blaen y Coed and Gerddi Haulre. The new service would afford flexible opportunities for

people with learning disabilities and would meet future demand including people with more complex needs.

Members agreed that there is a requirement to review and enhance the day services afforded to people with learning disabilities. However, the discussion with people who use the service and their families need to be incorporated into an honest and informative discussion as regards to the future facilities to be afforded and people with learning disabilities needs to be central to the discussion undertaken.

The Committee considered the report and raised the following main matters:-

- Clarification was sought as to the timeframe the Adult's Services consider, following consultation that may result in possible closure of some the learning disabilities day facilities. The Director of Social Services responded that consultation will have to be undertaken with services users and any decision to close any learning disability facility would be undertaken over a period of time. The Leader of the Council and Portfolio Holder for Social Services said that some facilities offered by the Council in certain location may not close and third sector provider may take over the facility. Current provider services who afford support within the day centres for learning disabilities need to be consulted as regards to the services provided within these centres;
- Reference was made within the report that some service users are having to commute to and from the day services for a considerable period of time on transport afforded by the Council. The Director of Social Services responded that this is an issue that has been highlighted with people having to commute for a considerable period on transport afforded; the Adult's Services acknowledges that it is unacceptable for people having to be on buses for a considerable period of time. The Adult's Services consider that having community base facilities would be a more effective provision for service users of the learning disabilities day opportunities.

It was RESOLVED to recommend to the Executive to:-

- **Support the principle of public consultation on the proposal to develop more community based opportunities for people with a learning disabilities;**
- **Authorise Officers to conduct a formal consultation on the proposal.**

ACTION : As noted above.

7 EXCLUSION OF THE PRESS AND PUBLIC

It was RESOLVED to adopt the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item as it may involve the likely disclosure of exempt information as defined in Paragraph 12A of the said Act and in the attached Public Interest Test.”

The Chair highlighted at this juncture that as the Committee had now been in session for three hours, under the provisions of paragraph 4.1.10 of the Council's Constitution, a resolution was required by the majority of those Members of the Committee present to agree to continue with the meeting.

8 WASTE CONTRACT

Submitted – a report by the Director of Function (Resources)/Section 151 Officer in respect of waste collection and cleansing service configuration options in readiness for the final tender.

The Director of Function (Resources)/Section 151 Officer said that the Authority is currently in the process of procuring a new waste collection contract and have now reached the end of the first stage within a two stage tendering process. Before moving on to the final stage and the receipt of final tender submissions from the tenderers who have completed the first stage of the process, reducing the number of costed service options would minimise the financial and service risks.

Following discussions it was **RESOLVED** that the **Partnership and Regeneration Scrutiny Committee recommends to the Executive the recommendations as noted within the report.**

The meeting concluded at 4.40 pm

**COUNCILLOR G O JONES
CHAIR**

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	25 February, 2020
Subject:	Partnership with Welsh Ambulance Services NHS Trust
Purpose of Report:	Update Members on the relationship between the Welsh Ambulance Services Trust and the Council
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Cllr Alun Mummery
Head of Service:	Dylan Williams, Deputy Chief Executive
Report Author:	Sioned Rowe, Scrutiny Officer
Tel:	01248 752039
Email:	SionedRowe@ynysmon.gov.uk
Local Members:	Not applicable

1 - Recommendation/s
<ol style="list-style-type: none"> 1. The Scrutiny Committee is requested to submit comments on the main issues noted in the verbal presentation as part of scrutinising partnership arrangements 2. That the Scrutiny Committee receives annual reports on the work of the Welsh Ambulance Service NHS Trust.

2 – Link to Council Plan / Other Corporate Priorities
<p>The work of the Welsh Ambulance Services NHS Trust is not directly linked to the Council Plan. Nevertheless, the collaboration work with Welsh Ambulance Services NHS Trust is vital in terms of achieving the Objectives of the Council Plan 2017-22, in particular the below objectives:</p> <p>Objective 1: Ensure that the people of Anglesey can thrive and realise their long term potential</p> <p>Objective 2: Support vulnerable adults and families to keep them safe, healthy, and as independent as possible.</p> <ol style="list-style-type: none"> 1. We will create the conditions for individuals to improve their health and wellbeing. <p>Working in partnership across health and social care services will help to sustain resilient communities, and also ensure seamless services for people who have care needs.</p>

3 – Guiding Principles for Scrutiny Members
To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities **[focus on customer/citizen]**

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality **[focus on value]**

3.3 A look at any risks **[focus on risk]**

3.4 Scrutiny taking a performance monitoring or quality assurance role **[focus on performance & quality]**

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

1. What is being done to ensure that you achieve the target of 65% in terms of responding to red calls on Anglesey?
2. Is there scope to make greater use of support from charities such as the Red Cross, St John Cymru Wales in providing ambulance services?
3. You note that the delay in transferring patients from ambulances to Emergency Departments is impacting on your ability to respond to red and amber category calls. What measures are you taking in collaboration with the Health Board to try to mitigate this?
4. The success of the Night Owls service which is provided by Anglesey Council in order to respond to individuals who fall is mentioned. What arrangements are there to expand the provision, or the partnership of collaborating on other projects with the Council?
5. Reference is made to the intention to increase the number of ambulance staff, and appoint additional front line staff by March 2021. Do you foresee that recruitment will be a challenge as with other areas e.g. Doctors and Nurses?

5 – Background / Context

The verbal presentation at the meeting will outline the breadth of the work of the ambulance service and recent performance pressures. The following will be specifically discussed:

- The challenges and issues faced by the Welsh Ambulance Service
- How the organisation's IMTP is making an active contribution to the delivery of *A Healthier Wales*
- Waiting times, call management procedures and categorisation of calls.

Emphasis will be placed on how the ambulance service has changed significantly, moving from what was predominantly a transport service to one which now provides

clinical care and clinically focused transport services to some three million people across Wales.

In 2018/19, the service employed more than 3,000 people, operating from 113 buildings, with 715 vehicles in the fleet. There are 3 Ambulance Stations on Anglesey. There are three main areas to the service; unscheduled, emergency care; planned non-emergency clinical transport and telephone and online advice and triage. It is emphasised, that in terms of the categorisation of calls, the Welsh Ambulance Services uses the internationally recognised and globally used Medical Priority Dispatch System (MPDS).

The importance of the service's contribution towards achieving the future vision for health and social care services is recognised, which is built on the foundation of the Quadruple Aim (improved population health, a sustainable workforce, better quality and accessible services and higher value care). The important contribution the service can make through improved awareness, and focus on the longer term impacts of the decisions they make is highlighted.

Commissioned Service

Ambulance Services in Wales are commissioned on a collaborative basis by the seven health boards through the Emergency Ambulance Services Committee (EASC) and the Chief Ambulance Services Commissioner (CASC). Both emergency and non-emergency ambulance services are commissioned in this way.

Anglesey Demand Profile (19/20 FYTD 31st Jan 2020)

Anglesey has generated 9,765 incidents during the 2019/20 fiscal year to date, with the service responding to 7,672 patients. 4,843 of these patients were conveyed to hospital which is a 59.4% conveyance rate, distributed according to categories as follows: (445 Red, 4,181 Amber1, 2,364 Amber2, 599 Green2, 2,176 Green3)

However, during 2019/20, the pattern of demand for services continue to change, particularly in respect of Red demand, which has shown a significant increase.

This, together with a range of other factors, has led to a deterioration in response times, and the verbal presentation at the meeting will elaborate on this.

Performance over the last year

It has been a challenging year across the health system in Wales and the service has not always been able to deliver the quality and timeliness of emergency response services for the public. For the first time, since the introduction of the new clinical response model in October 2015, the service's response to red category calls has fallen below the target of 65%. The reasons for this is complex, but the service is working in collaboration with the health boards to address this. The detailed figures will be provided during the verbal presentation.

Improving Performance and Transforming the Service

The service has taken decisive action to improve performance, and transform the service, and particular reference will be made to the following:

1. Taking a system leadership role in respect of unscheduled care, with support from Welsh Government.
2. Advanced Paramedic Practitioners (APPs) are able to treat patients, without the need for hospital care.
3. Investment in services to support patients who have fallen, or patients who have dementia or mental ill health.
4. Improved “hear and treat” rates.
5. Continue to work with health boards on referral pathways for a number of conditions, which allows the service to refer to community-based services with clinical decision making made by a SICAT GP.
6. Increasing the number of staff on shifts during the winter period.
7. Demand and capacity review has addressed roster efficiency.

However, the service is continuing to look at longer term, sustainable solutions to these complex issues.

Integrated Medium Term Plan 2021/23 (IMTP)

The content of the Plan will be outlined, which is framed around the national policy context, and describes an organisational response to supporting implementation of the ‘A Healthier Wales’ strategy for health and social care in Wales and the long-term ambitions outlined in the Well-Being of Future Generations (Wales) Act 2015. The Plan reflects and responds to feedback from patients, staff and commissioners.

The IMTP is currently in draft form, but the actions and the objectives and how they align with important policy drivers will be outlined in the verbal presentation. The service’s commitment is shown, through aligning each of the deliverables in the IMTP to the Well-being of Future Generations Act’s seven well-being goals and also the quadruple aim of the *Healthier Wales*.

The Quadruple Aim:

- I. Improved population health and wellbeing,
- II. A motivated and sustainable health and social care workforce ,
- III. Better quality and more accessible health and social care services,
- IV. Higher value health and social care.

The Service’s Objectives

1. Help patients & staff to stay healthy
2. Help patients more easily access our services at the right time
3. Provide the right care in the right place, wherever & whenever it is needed

The golden threads which run through the Plan as a whole:

1. Quality at the Heart of Everything We Do
2. Value & Efficiency in Everything We Do

Looking to the Future

The challenges faced by the Welsh Ambulance Services NHS Trust and the wider system of unscheduled care over the last year are recognised. The service is in no way complacent, and the focus in moving forward is to stabilise performance and expediting key aspects of the plans which will help achieve that.

The service welcomes the creation of an ambulance availability taskforce as anything which seeks to achieve a focus on this important matter is to be welcomed, for the service, and the patients alike. In the longer term, the role of the Ambulance Service will change to treating patients at the scene, while also being a key provider of telephone and digital advice and support.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable

7 – Financial Implications

Not applicable

8 – Appendices:**9 - Background papers (please contact the author of the Report for any further information):**

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template

Committee:	Partnership and Regeneration Scrutiny Committee
Date:	25 February, 2020
Subject:	Partnership working with Medrwn Môn
Purpose of Report:	To present an overview of the work undertaken by Medrwn Môn during 2018-19 and progress on developing the partnership work with the Council
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Cllr Llinos Medi
Chief Officer- Medrwn Môn:	Sian Purcell
Report Author:	Sian Purcell
Tel:	01248 724944
Email:	sian@medrwnmon.org
Local Members:	Not applicable

1 - Recommendation/s

1. The Scrutiny Committee is requested to note the report, and submit comments on the main issues noted in the report as part of scrutinising partnership arrangements.
2. Medrwn Môn be requested to attend the Committee annually in order to report on their work on the Island in order to be able to scrutinise its partnership with the Council.

2 – Link to Council Plan / Other Corporate Priorities

The County Council Plan 2017-2022 has the ambition to work with the people of Anglesey, their communities and their partnerships to ensure that we provide the best possible services available, which will improve the quality of life for everyone across the Island. Medrwn Môn's work supports all objectives of the Corporate Plan.

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

- 3.1** Impact the matter has on individuals and communities [**focus on customer/citizen**]
- 3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]
- 3.3** A look at any risks [**focus on risk**]

3.4 Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[**focus on wellbeing**]

4 - Key Scrutiny Questions

1. How does Medrwn Môn's work add value, and contribute towards achieving the Council Plan (2017-22)?
2. Recruiting additional trustees to the Membership of the Management Board is mentioned. How will you go about recruiting these, and to what extent does the organisation need to ensure that individuals with specific skills are appointed?
3. The report mentions improving risk management, and of Medrwn Môn's arrangements in dealing with the short term, medium term, and the long term risks they face. What are the main risks the organisation faces over the coming years?
4. Over what timescale does the organisation intend to strengthen the current governance arrangements, and also the scope to develop the role of the County Council's Voluntary Liaison Committee?
5. The diminishing funds available to Medrwn Môn are referred to. How will you as an organisation prioritise the activities offered to ensure maximum benefit for Anglesey's citizens?

5 – Background / Context

1. Introduction:

This report is presented to the Isle of Anglesey County Council Partnership and Regeneration Scrutiny Committee.

Medrwn Môn is the County Voluntary Council for Anglesey. Medrwn Môn is a membership organisation providing support and assistance to the voluntary sector on Anglesey. Medrwn Môn is led by a Management Board and employs 18 members of staff.

A diverse and active voluntary sector is an essential part of any healthy and active community. Medrwn Môn recognises that an efficient voluntary sector needs a good umbrella body that works to help develop, encourage collaboration, represents effectively, influences policy and provides a two-way link with public services and

funders.

A healthy and vibrant voluntary sector is central to how Medrwn Môn designs and delivers services: empowering people to make positive changes, building on community strengths and supporting organisation-led action.

2. Our Aim and Mission:

Medrwn Môn aims to promote and support volunteering, community groups and voluntary organisations by working with individuals, groups and communities on Anglesey to ensure that they play a full and prominent role in developing the potential of the Island.

We work with people, volunteers, community groups and voluntary sector organisations to identify and address what matters to them. To achieve this goal, we work with other key partners across the voluntary sector, public sector, research and funders.

Our work focuses broadly on these general themes:

Information, advice and guidance

- Learning and development
- Networking, engagement and communication
- Shaping, influencing and building on the social capital and resilience of the sector
- Raise the profile of the sector

Our four pillars of work are:

- Volunteers and Citizenship
- Good Governance
- Sustainable Funding
- Engagement and Influencing

Medrwn Môn runs projects that support our core work.

Medrwn Môn is part of Third Sector Support Wales (TSSW), a partnership between the County Voluntary Councils (CVCs) and the Wales Council for Voluntary Action (WCVA). Medrwn Môn is one of 19 CVCs in Wales. We share the aim of enabling the voluntary sector and volunteers across Wales to contribute fully to the well-being of individuals and communities, now and in the future. Third Sector Support Wales is funded through the Welsh Government. For more information, visit www.thirdsectorsupport.wales/

3. Structure of the report

This report will reflect Medrwn Môn's current parameters and also reflect Medrwn Môn's future ambitions and aspirations within the framework of the Trusted Charities Mark to further enhance Medrwn Môn's impact.

The NCVO Trusted Charity Mark is built on eleven quality areas. Working through the quality areas enables an organisation to assess how it is doing and plan a clear path for development in each area.

The quality areas of trusted Charities:

Governance

- Planning
- Leadership and management
- User-centred service
- People management
- Learning and development
- Managing money
- Resource management
- External communication
- Work with others
- Assess outcomes and impact

Applying the requirements of the NCVO Trusted Charity Mark to these activities contributes to achieving the kind of essential change needed. It is intended to test the resilience of our governance arrangements and our performance when applying for the 'Trusted Charity Mark' accreditation quality mark.

Medrwn Môn wants to use this platform to support people, groups and organisations on Anglesey to work towards the Well-being Goals defined in the Well-being of Future Generations (Wales) Act 2015, namely:

- A prosperous Anglesey
- Resilient Anglesey
- Healthier Anglesey
- A more equal Anglesey
- Anglesey of cohesive communities
- Anglesey with a vibrant culture where the Welsh language thrives
- Anglesey is globally responsible.

4. Governance

Medrwn Môn is a registered charitable company with membership from local voluntary organisations and community groups. Membership of Medrwn Môn is open to all third sector organisations / groups, operating or based in Anglesey. Medrwn Môn has over 600 voluntary and community contacts on its database with over 100 in its membership.

Medrwn Môn has 9 trustee directors from our membership of the local voluntary sector with a complement of full-time and part-time staff. The governance of the organisation is supported by the Finance and Human Resources Committee, which is a subgroup of the Management Board.

Medrwn Môn is one of 19 County Voluntary Councils (CVCs) in Wales and began operating in 2001. Medrwn Môn is a registered charity (1088828) and a limited company (4197934).

Members of the Board of Management are elected for a period of four years with one third of the membership retiring each year, which then qualifies for re-election.

The arrangements for the national partnership, Third Sector Support Wales, were reviewed during 2017-18 and 2018-19. 2018/19 was the second year of the ambitious Third Sector Support Wales change programme, which focused on improving the impact

we have as a partnership in supporting the third sector in Wales to flourish.

We focused on reviewing and improving three areas:

- how we work as a national partnership
- our digital offering
- our monitoring and impact framework to drive the Planning> Do> Assess> Review cycle to ensure we are listening and continually improving our services.

During 2019-20 and beyond there is an opportunity to implement these new arrangements locally. In January 2020, to ensure that Medrwn Môn is able to respond to the new arrangements, Medrwn Môn's Management Board identified the need to review Medrwn Môn's arrangements.

The quality areas of 'Charitable Trust' accreditation are to be followed to assist Medrwn Môn in a 'Review and Renewal' process. This enables us to focus on the key task of ensuring Medrwn Môn is 'fit for purpose' as we work to help the voluntary sector on Anglesey thrive in difficult social and economic conditions as well as contributing to important laws in Wales. The Management Board will look at the organisation's governance structure, to ensure that we use the governance structure most suited to Medrwn Môn's needs, now and in the future. The Board will also look to recruit several new trustees to the Management Board, to help guide the organisation into the future. Policies, procedures and systems will be created, reviewed or updated.

A Working Group will be created, with a number of sub-groups. Some of these subgroups will be task and finish, set up to complete a particular procedure or system; others will be more stable and long-term. Staff will be invited to attend and contribute to these groups and their input will be vital in ensuring that Medrwn Môn's plans are delivered. We want to involve our members and the wider voluntary sector, as well as from our partners and stakeholders. We look forward to meeting this challenge together.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Governance review which will provide an opportunity to reflect on the charity's governance arrangements.
- Undertake an annual governance review alone and with external support every 3 to 5 years.
- Measure the effectiveness of the board's work - for example, meetings, trustee recruitment methods or the trustee induction programme.
- review the charity's formal governance arrangements - for example, board size, electoral methods or sub-committee structures.
- Self-assessment questionnaire for board members - results collated and can inform reports and discussion.
- Review of documentation, such as codes of conduct, terms of reference or board policies
- Formal consultation with trustees and stakeholders - for example, through interviews or focus group meetings
- establishing a working group consisting of a mix of trustees and staff and may also include an external adviser to provide expert input and support.

- undertake a governance review as part of a quality system. This has the advantage of linking a governance review with a wider review of the quality of a charity's systems and ways of working.

5. Planning

The Management Board, with 9 trustees, is responsible for planning the work of the organisation. Our plans complement the 4 pillars of work that have been adopted through Third Sector Support Wales.

In addition to the Management Board, the following mechanisms support the involvement of trustees, staff, volunteers, members, partners and stakeholders in developing Medrwn Môn's actions:

- Finance and Human Resources Committee
- Staff Forum
- Quality questionnaire for the Sector
- Third Sector Network

As a membership body, our members form who we are, set our direction and hold us to account. We plan our services taking into account identified needs. A planning process involves all levels of the organisation. Staff and volunteers who work directly with the people we support help shape our plans and how they are implemented.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Use the Planning> Do> Assess> Review approach to ensure that we listen and continually improve our services
- Implement the impact measurement framework, joint impact survey and focus groups
- track how we are doing to be sure that our services are useful through a stakeholder and partner questionnaire
- consider the wider impact of what we do, such as energy and environmental issues
- Improve risk management as long term risks can affect not only Medrwn Môn's service delivery but also the communities we support. The Management Board can use the Trusted Charity Mark to frame the risks that Medrwn Môn may face in the short, medium and long term, and the actions we will take to ensure that they are well managed.

6. Leadership and Management

Medrwn Môn is led by the Chair with the support of the Management Board and staff. The Chair is responsible for chairing meetings, for managing the Chief Officer and for external representation of the organisation. The Vice Chair acts in support of the chair or deputises when the chair is unavailable. The Treasurer leads on financial matters ensuring that the Management Board has appropriate financial information.

The Chief Officer acts as Company Secretary and is responsible for ensuring that Medrwn Môn complies with company law, for example, filing an annual return and advising on any change of directors.

Decisions are made in accordance with Medrwn Môn's governing document and are made jointly by the Board, not individual trustees.

Trustees are provided with all the information they need about their role and the organisation and understand what it does and how it provides services so that they can lead Medrwn Môn well.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Management Board members have the right skills and experience
- Management Board members bring Medrwn Môn with the knowledge and skills required
- Management Board members with a range of backgrounds and experiences
- Management Board members trained in any new skills they need to perform the task well

7. User-centred service

Medrwn Môn involves our members, being open and inclusive to ensure we put the service user at the centre of our work.

Third Sector Support Wales (TSSW) looked at a wide range of evidence to gain a better understanding of the challenges and opportunities ahead. Conversations were held with staff, trustees, members and our wider partners across Wales and beyond.

We reviewed our digital offer, which resulted in the commissioning of three new systems nationally:

- A shared Customer Relationship Management (CRM) database to sit at the heart of our digital transformation.
- a new Volunteering Platform to help volunteers find opportunities, organisations to find volunteers and, for the first time, to provide volunteer management tools;
- a Wales-focused online finance finder that provides, for the first time, a bespoke funding- opportunities database for Wales.

A new impact measurement framework and focused KPI reporting framework have been designed; an impact survey of the groups we support; focus groups and case studies.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- New arrangements and systems implemented locally
- Continue the use of Social Return on Investment (SROI) measurement
- Continue to use 'What Matters' as a topic for conversation

8. People Management

Medrwn Môn recognizes that employees and volunteers need to know what is expected of them and understand how their individual objectives align with Medrwn Môn's objectives. Medrwn Môn recognises the need to evaluate performance at various stages and to be open, flexible and cohesive. Performance is monitored and evaluated across the organisation against plans, aims and objectives through management arrangements.

The following mechanisms and interventions are in place at Medrwn Môn and demonstrate a commitment to implementing the above approaches:

- Management Board
- Finance and Human Resources Committee
- Team meetings
- Project meetings
- Policy Framework and procedures
- Staff Forum
- Annual Reviews
- Support / Supervision meetings
- Individual Work Plans
- Project / Team Plans
- Outcome Monitoring and Reporting Framework
- Customer Relationship Management System

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Ensure that governance, systems, culture and support provide a platform for achievement and performance
- Corporate training program
- Quality Group
- Thematic Groups
- Corporate Day
- Staff questionnaire

9. Learning and Development

Medrwn Môn recognises the importance of workforce development to support the achievement of the organisation's strategic aims and objectives. Central to the Medrwn Môn approach is an emphasis on capacity building. Medrwn Môn maintains a focus on supporting employees to develop their capabilities, facilitating the development of their full potential to ensure the organisation has the right people at the right time, for the right roles.

The following mechanisms and interventions are in place at Medrwn Môn and demonstrate a commitment to implementing the above approaches:

- Finance and Human Resources Committee
- Training and Development Policy
- Human Resources Service
- Health and Safety Service
- Induction Programs for Staff and Trustees
- Skills Audit
- Corporate Training Programme

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Provide learning and development opportunities in line with Medrwn Môn's objectives and enable employees to achieve their full potential.
- Provide employees with the opportunity and support to apply new skills and knowledge.
- Prepare our resources in a preparatory way to support Medrwn Môn's objectives.

- Hold a Training Group and a Quality Group
- Involvement of Trustees and Staff in Thematic Groups
- Staff Surveys

10. Financial Management and Resource Management

As the operating environment continues to be characterised by change and a reduction in resources, a robust working route will be required to meet the challenge. Services can't run well without enough money. When planning Medrwn Môn's activities for the future, consideration will be given to how much it will cost. Medrwn Môn has controls to keep track of its money and how it is spent and planned. The Board, and the Finance and Human Resources Committee are knowledgeable about the organisation's finances and approve spending plans before going ahead.

Medrwn Môn plans our funding for the long term as well as the short term. Money is only available for certain periods of time and is restricted, meaning it can only be spent on certain things.

The following mechanisms and interventions are in place at Medrwn Môn and demonstrate a commitment to implementing the above approaches:

- Finance and HR committee including review of risk register
- Financial reports to the Management Board
- Review and develop Funding Procedures

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Achieve a surplus position supported by reserves which reflects Charity Commission best practice
- Pursue income generation opportunities where there is a gap in evidence based provision
- Reflecting sustainability as defined in the Well-being of Future Generations Act 2015
- Encourage and foster innovation and act quickly in response to new ideas and opportunities
- Scrutinise Medrwn Môn's supply chain to ensure the efficient running of the organisation
- create systems based on the Charity Commission's Internal Financial Controls from the Charity Commission

11. External communication

We have worked to establish new ways of working and engaging with our members and the sector and this work will continue into 2019-20 and beyond. The Anglesey Compact, through the County Council's Voluntary Liaison Committee, continues to ensure that the Isle of Anglesey County Council has regular dialogue with representatives of the Voluntary Sector and has initiated the review of the Compact and the Funding Code of Practice during 2019- 20. Our partnership working with County Council staff through our Joint Engagement and Consultation Board has also involved the sector and is involved in strategy development and consultation design and response. The work of 'Place Shaping' is in development and there will be an opportunity for a two-way dialogue through these processes. We follow the National Principles of Engagement with

communities, our membership and the wider sector.

Staff have devoted time to designing a new website, which is more accessible and easier to use.

The following mechanisms and interventions are in place at Medrwn Môn and demonstrate a commitment to implementing the above approaches:

- Dan Do Môn (quarterly newsletter)
- Third Sector Network
- Information sheets
- Mobile Unit
- Web site
- Social Media

Through Third Sector Support Wales, Medrwn Môn has introduced:

- New digital tools for recruiting, managing and promoting volunteers
- Launch of infoengine.cymru's digital platforms and select.wales
- Launch of funding.cymru digital platform
- New in-house Customer Relationship Management System
- New Method of Measuring Impact

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Increase use of digital content and social media
- Communication Thematic Group

12. Work with others

Medrwn Môn recognises that organisations working together can have a greater impact. In a strategic context, change and uncertainty continue to define the social, economic and environmental landscape. Medrwn Môn has used innovative approaches to maximise opportunities and we are making further progress towards our goal in a resource-poor environment.

Medrwn Môn has experience of partnership working locally, regionally and nationally. Locally, we began actively listening to the voices of the people and communities of Anglesey in 2013 through our Community Voices project. The project evolved and further funding was secured to map the voices of the people of Anglesey to help shape local services. At the same time, the Social Prescribing campaign began nationally and it was decided to discuss with our partners, Isle of Anglesey County Council, Betsi Cadwaladr University Health Board and the Anglesey GP Cluster about ways and means of co-ordinating the work. As a result, Medrwn Môn secured a pooled fund, which is when public bodies such as the Health Board and the County Council work in partnership to agree levels of funding used to provide health and social services. During 2018-19, an agreement was agreed between the partners outlining the scope, monitoring and evaluation arrangements as well as the governance, accountability and decision-making structures of the pooled budget.

With the success of establishing the partnership, we now have a team in place to deliver our Building Communities model, derived from our Local Voices, Linc Cymunedol Môn, Local Asset Coordination and Social Prescribing schemes. We foresee scope to

enhance this work with the development of the 'Place Shaping' programme.

On Anglesey, we are fortunate to have a good working relationship with the County Council, the Office of the Police and Crime Commissioner, North Wales Police, Betsi Cadwaladr University Health Board and other public services. Having good relationships with our partners is no accident, and we continue to strive to harness partnership working to support and strengthen voluntary action.

A key part of our work is to engage the wider voluntary sector and have opportunities to engage, influence policy and deliver service. As Place Shaping develops, we trust that partnership working across sectors will flourish.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Agree a set of shared values from the outset
- Determine the commitment (time and money) from each partner
- Identify the roles and responsibilities of each partner
- Establish who will lead the partnership, explain who will be recognized and how
- Set out in agreement or Memorandum of Understanding, if appropriate
-

13. Assessment of Outcomes and Impact

All County Voluntary Councils (CVCs) in Wales and the Wales Council for Voluntary Action (WCVA) have been working on a more collaborative approach to supporting voluntary organisations and community groups.

2018-19 was a year of transition for Third Sector Support Wales as a partnership, but also for Medrwn Môn as an organisation, as new systems and processes were tested, while still running normally. These systems and processes will continue to be embedded throughout 2019-20 and beyond.

The role of performance management is to enable tracking, analysis and communication of progress through reporting. Tools and frameworks have been adapted to measure the extent to which this is happening through the work of Third Sector Support Wales. Developments with the Social Return on Investment (SROI) measurement tool are also taking place, as we train 2 staff to measure some of our plans.

As a member of Third Sector Support Wales, Medrwn Môn will have more meaningful and robust monitoring and evaluation procedures to help us ensure that we provide quality support services to groups and individuals across Anglesey. We will conduct a survey seeking the views of our members and the wider sector on our impact and seeking views on what further support groups or organisations might need from Medrwn Môn.

Medrwn Môn reviews services to find out if our goals are being achieved. Procedures are in place for gathering, analyzing, checking and reporting information. Staff and volunteers are trained to understand how this works. We give feedback to the people who use Medrwn Môn's services about what we do. We also make sure we take care of their privacy.

Targets are set annually and measure what we do and how many people are reached.

Outcomes for Medrwn Môn's work are also being developed and we are looking at what difference is being made.

Potential mechanisms to be used to further enhance Medrwn Môn's impact:

- Use of Social Return on Investment meter
- Ensure that outcome and impact assessment systems are an integral part of monitoring mechanisms

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable

7 – Financial Implications

Not applicable

8 – Appendices:

Medrwn Môn Annual Report 2018-19

9 - Background papers (please contact the author of the Report for any further information):

MEDRWN MÔN

ANNUAL REPORT 2018-19



**Supporting volunteers,
community groups and
voluntary organisations
on Anglesey**

MEDRWN MÔN



01248 724944



post@medrwnmon.org



www.medrwnmon.org



@MedrwnMon



@MedrwnMon

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Medrwn Môn

Our Mission

Medrwn Môn's mission is to promote and support volunteers, community groups and voluntary organisations by working with individuals, groups and communities on Anglesey to ensure they play a full and prominent role in developing the potential of the Island.

Medrwn Môn is a registered charitable company with a membership of voluntary organisations and local community groups.

We are a part of Third Sector Support Wales, (TSSW) which is a partnership between the CVCs and Wales Council for Voluntary Action (WCVA). Our shared goal is to enable the voluntary sector and volunteers across Wales to contribute fully to individual and community well-being, now and for the future. Third Sector Support Wales is funded through the Welsh Government. For more information, visit www.thirdsectorsupport.wales.

Our work is broadly focused on the common themes of:

- Information, advice and guidance
- Learning and Development
- Networking, engagement and communication
- Shaping, influencing and building the social capital and resilience of the sector
- Raising the profile of the sector

Our four pillars of work are:

Volunteering and Active Citizenship

Enabling people to be a part of, and active in their communities through volunteering and being active citizens

Good Governance

Supporting volunteer trustees and management committee members to excel in governing their organisations and deliver quality outcomes

Sustainable Funding

Supporting community groups and voluntary organisations to become better connected and informed to ensure their financial sustainability

Engagement and influencing

Enabling the voice of the sector to influence policy, locally, regionally and nationally and encourage active and effective engagement between communities, the voluntary sector and public bodies.

Medrwn Môn also runs other projects, which supports our core work. Our Projects are:

- Citizen Panel
- Llais Ni Youth Council
- #IWill Social Action
- Môn Social Prescribing
 - Môn Community Link
 - Local Asset Co-ordination
- Place Shaping/Building Communities

We work with people, volunteers and community groups and voluntary sector organisations to identify and address what matters to them. To achieve our shared goal we collaborate with other key partners across the voluntary sector, the public sector, business, research and funders.



Chair and Chief Officer's Report

At Medrwn Môn, working with and listening to people and communities is the foundation of our work and through our Annual Report 2018-19, we share with you how our work helps people, community groups and voluntary organisations play a full and prominent role in developing the Island's potential.

2018-19 has, once again, resulted in difficult and demanding times for Medrwn Môn and the sector as a whole. This year has been a busier year than ever, a challenging but rewarding one, as we as an organisation rise to the challenge of supporting the sector in trying to close gaps in services at a time when funding opportunities are scarce and when there is an increase in demand for services. The voluntary sector as a whole continues to receive reduced financial support from the public sector and we have ensured that we work efficiently and effectively on strategic actions in conjunction with the Voluntary and Public Sector to recognise our combined strengths and weaknesses and strive to avoid duplication of action and identify complementary effort.

All County Voluntary Councils (CVCs) in Wales and Wales Council for Voluntary Action (WCVA) have been working on a more collaborative approach to the support of voluntary organisations and community groups. We are a part of Third Sector Support Wales, (TSSW) which is a partnership between the CVCs and Wales Council for Voluntary Action (WCVA). Our shared goal is to enable the voluntary sector and volunteers across Wales to contribute fully to individual and community well-being, now and for the future. Third Sector Support Wales is funded through the Welsh Government. For more information, visit www.thirdsectorsupport.wales.

2018-19 was a year of transition for both Third Sector Support Wales as a partnership but also for Medrwn Môn as an organisation, as new systems and processes were tested, whilst maintaining business as usual. These systems and processes will continue to be embedded through 2019-20 and beyond.

Through TSSW, Medrwn Môn introduced:

- New digital tools for volunteer recruitment, management and promotion
- The launch of the infoengine and Dewis Cymru digital platforms
- The launch of Funding Wales digital platform
- A new internal Customer Relation Management system
- A new approach to Impact Measurement

Our members continue to make use of Medrwn Môn's services. Partnership, collaboration and involvement of our members and the wider sector is the foundation of how Medrwn Môn staff meet challenging and ambitious targets.

As a member of Third Sector Support Wales, Medrwn Môn will have more meaningful and robust monitoring and evaluation procedures to help us to ensure that we are providing quality support services to groups and individuals across Anglesey. We will be undertaking a survey seeking the views of our members and wider sector on our impact and seeking your views on what further support would your group or organisation need from Medrwn Môn. We want to hear from you!

Please take time to complete our online impact survey if you have received any type of support from our officers – you will see the link on most forms of correspondence, or we can send the link separately if you wish. The survey is anonymous and all responses will be reported to Medrwn Môn's Board.

As the CVC for the Isle of Anglesey, we look forward to working more closely with our local, regional and national partners to ensure our services meet your needs as effectively as possible.

In a strategic context, change and uncertainty continues to define 2018-19. Medrwn Môn has applied innovative approaches to maximise opportunities and we are making further progress towards our Mission in a resource-constrained environment.

Chair and Chief Officer's Report

We began actively listening to the voices of the people and communities of Anglesey in 2013 through our Community Voices project. The project evolved and further funding was secured to map the voices of Anglesey residents to help shape local services. At the same time, the Social Prescription campaign began nationally and we decided to discuss with our partners, the Isle of Anglesey County Council, Betsi Cadwaladr University Health Board and the Anglesey GP/Doctors Cluster about approaches and ways of co-ordinating the work. As a result, Medrwn Môn secured a pooled fund, which is when public bodies such as the Health Board and the County Council work in partnership to agree funding levels used to deliver health and social services. During 2018-19, an agreement was agreed between the partners outlining the scope, monitoring and evaluation arrangements as well as governance, accountability and decision-making structures of the pooled budget.

With the success of establishing the partnership, we are now with a team in place to deliver our Building Communities model, which stems from our Community Voices, Môn Community Link, Local Asset Co-ordination and Social Prescribing schemes.

On Anglesey, we are fortunate that we have a good working relationship with the County Council, the Office of the Police and Crime Commissioner, North Wales Police, Betsi Cadwaladr University Health Board and other public services. Very little of our work is done with just one person, organisation or sector. Good relationships are no accident and we continue to strive to harness partnership working in order to support and strengthen voluntary action through our involvement with the Public Service Board where the focus will now switch from the development of the Well-Being Plan to its delivery, a requirement of the Well Being of Future Generations Act.

Ensuring the wider voluntary sector is involved in, and has opportunities to, engage, influence policy and provide service delivery is a key part of our work.

We have worked to establish new ways of working and engaging with our members and the sector and this work will continue in 2019-20 and beyond. Anglesey's Compact, through the County Council's Voluntary Liaison Committee, continues to ensure that Anglesey County Council has regular dialogue with Third Sector representatives and has led to the beginning of reviewing the Compact and the Funding Code of Practice during 2019-20. Our partnership work with County Council staff through our Joint Engagement and Consultation Board has also meant that the sector has been included and involved in developing strategies and designing and responding to consultations.

Please let us know if there are opportunities that your organisation would like to get involved in or if you need any support within your organisation. Whether you require help with policy, good practice, funding or just want to have a chat about how things are going or want to know more about our work, we look forward to hearing from you.

We have vacancies on our Management Board. Would you be interested in becoming a Medrwn Môn trustee? We would like to attract people to the Board of Trustees from all parts of the Island with a wide range of backgrounds but in particular those with business/strategic planning experience. We need people who want to see the Voluntary Sector grow in a positive and constructive way, who will give their time, knowledge and experience to support the work of the organisation.

We would like to thank all our voluntary sector colleagues for their continued support and to Medrwn Môn's Trustees, Staff and Volunteers for their commitment and the contribution they have made to Medrwn Môn's achievements during 2018-19.

Islwyn Humphreys, Chair Sian Purcell, Chief Officer

Management Board and Staff

Chair: Islwyn Humphreys	Samaritans, North West Wales
Vice-Chair: Andrew Mark Hughes	Malltraeth Ymlaen
Treasurer: Elfyn Hughes	Penysarn Village Hall
Eileen M Clarke William Hadfield Lyn Môn Owen Hughes John Wyn Jones Selwyn Williams Eva Vazque-Garcia	Ynys Môn (Anglesey) Riding for the Disabled (RDA) Benllech and District Good Turn Scheme Barnardo's Ynys Môn Ynys Môn Access (from January 2018) Ynys Môn Citizens Advice Bureau RSPB Cymru (from January 2018)
Co-opted: Dilys Shaw	Tai Chi Llangefni
Finance and Human Resources Committee Members: Islwyn Humphreys Andrew Mark Hughes Elfyn Hughes	Samaritans, North West Wales Malltraeth Ymlaen Penysarn Village Hall
Medrwn Môn Staff Members: Siân C Purcell Derlwyn R Hughes Linda Jones Rhian Medi Bethan Lloyd Jukes Lyndsey Campbell Williams Sheree Ellingworth Rhian Thomas James Garden Helen Woodcock Seiriol Geraint Edwards Eirian Wyn Williams Sian Eleri Morgan Ceren Haf Hughes Nia Lloyd-Roberts	Chief Officer Information and Training Development Officer Administrative Officer Volunteering Liaison Officer Môn Community Link Support Officer/Community Voices Citizen Panel Officer Community Voices Project Manager Local Asset Co-ordinator Local Asset Co-ordinator (from 23/07/18 – 31/12/18) Local Asset Co-ordinator (from 01/08/18) Local Asset Co-ordinator (from 06/08/18 – 09/01/19) Third Sector and Community Wellbeing Officer (13-08-18) Local Asset Co-ordinator (from 03/09/18 – 26/11/18) Môn Community Link Development Officer (from 01/10/18) Local Asset Co-ordinator (from 04/03/19) Local Asset Co-ordinator (from 05/03/19)

Medrwn Môn has 9 trustee directors drawn from our membership of the local voluntary sector with a complement of full-time and part-time staff.

Medrwn Môn has over 600 voluntary and community contacts on its database with over 300 in its membership.

Medrwn Môn is one of 19 County Voluntary Councils (CVCs) in Wales and began operating in 2001.

Medrwn Môn is a registered charity (1088828) and a limited company (4197934).

Medrwn Môn

Medrwn Môn would like to give a special thank you to all our volunteers and participants that take part and provide their time free of charge for the benefit of Anglesey's people, communities, community groups and voluntary organisations.

We would like to also thank Medrwn Môn's members for participating and engaging in our activities and events and for providing a source of encouragement and perseverance.

We are grateful to our funders; without their support our work in supporting and developing local voluntary activity would not be possible:

Welsh Government, Isle of Anglesey County Council, Wales Council for Voluntary Action, Betsi Cadwaladr University Health Board, Isle of Anglesey Charitable Trust, GP Clusters, BIG Lottery Fund, BBC Children in Need and Comic Relief.



Ymddiriedolaeth
Elusennol Ynys Môn
*Isle of Anglesey
Charitable Trust*



Volunteering and Active Citizenship: Enabling people to be a part of, and active in their communities through volunteering and being active citizens

Outcome:

People on Anglesey benefiting from, and being recognised for their volunteer involvement

What do we do?

We want Anglesey's communities and its people participating, valuing and being proud of volunteering and volunteers. By working closely with communities at the grassroots to deliver volunteer-led, local services, Medrwn Môn help raise the profile of the achievements of individual volunteers and their collective contribution to their communities. It is important that we celebrate, value and support what volunteers do.

What did we achieve in 2018-19?

Medrwn Môn held our annual celebration event for volunteers as part of Volunteers' Week. We also held a local event to acknowledge the work of Anglesey volunteers recognised through the 2018 Wales Volunteer Awards at a ceremony in Cardiff, organised by the WCVA. This event was held at Oriel Môn with the Chair of Isle of Anglesey County Council presenting certificates (see right) to volunteers highly commended or winners in the 2018 Wales Volunteer Awards.

- 20 young people volunteering on the Youth Led Grant Panel
- Distributed £10,000 in Youth Led Grants, facilitated through the Youth Led Grant Panel
- 13 people volunteered with Car Linc Môn
- 719 essential journeys were undertaken by Car Linc Môn Volunteer drivers
- 18,104 miles driven by Car Linc volunteers

What was our impact?

Medrwn Môn's Volunteer Car Linc Môn scheme is a service for people over 50 years old living on Anglesey who have no other means of transport for essential journeys



such as hospital and doctors' appointments, shopping, social events and family visits. To recognise the commitment of volunteer drivers to the Car Linc Môn scheme, Medrwn Môn hosted an afternoon tea (above) during Volunteers' Week, held at a special event at Llynon Mill in Llanddeusant in recognition of volunteers who provide this important service.

A Car Linc Môn volunteer said he volunteered because *"it's an opportunity to meet people that I would never have had the opportunity to meet otherwise"*.

To recognise volunteers awarded in the 2018 Wales Volunteer Awards, Medrwn Môn's Môn Community Link Support officer organised a special ceremony held at Oriel Môn, (below). Fay Jones MBE was one of the national winners in the Wales Volunteer Awards. Registered blind, Fay is hugely passionate about RNIB (Royal National Institute of Blind People). As well as tirelessly volunteering, fundraising and championing the needs of blind and partially sighted people, Fay was instrumental in setting up a unique initiative on Anglesey, the RNIB Cymru Listening Books Group, which provides opportunities for people with sight loss to get together to read books and chat about them.

Dot Gallagher and Bez Standen were Highly Commended for their volunteering efforts with Mencap Môn and Contact the Elderly Wales, respectively.



Volunteering and Active Citizenship: Enabling people to be a part of, and active in their communities through volunteering and being active citizens

Outcome:

People and communities engaging in co-production of services

What do we do?

We want people and communities to be involved in co-producing services. We create opportunities for engaging and listening by using the Building Communities model. Co-production is an asset-based approach to public services that enables service providers and users to share power and responsibility, and to work together in equal relationships. Building Communities, which is a model developed by Medrwn Môn, engages with stakeholders in a community, from local people, volunteers and third sector groups, to town and community councils and its local county councillors. This creates a picture of a community's assets that range from local services, buildings and green spaces, people, information and skills, to local networks and community activities. We work collaboratively to identify and address what matters to them. To achieve our shared goal we collaborate with key partners across the voluntary sector, the public sector, business and funders to co-create solutions to challenges.

What did we achieve in 2018-19?

We have worked with communities to ensure that they play a part in making decisions that affect them. We used varied and alternative methods of engaging with people to capture information that would help to inform and identify their priorities within their local area and help encourage them to utilize what they already have. With the evidence collected, we worked closely with groups of people to take action, re-connect their community and restore resilience to areas that have been affected by service cuts.

- Held 20 Community Asset Mapping Sessions across 5 areas
- Supported 8 Community Hubs
- Supported 2 Alliances and promoted the model widely
- Highlighted the Building Communities model to the County Council and developed the 'Place Shaping' project

What was our impact?

Advancing the work of the Building Communities model developed by Medrwn Môn, Place Shaping is a joint project between Medrwn Môn and Anglesey County Council which uses an asset based approach to mapping our local communities. The project builds on the previous work in establishing the Seiriol Alliance and is being directed through the Town and Community Councils Forum. In 2018, five electoral wards nominated themselves to be part of the first round of Place Shaping: *Twrcelyn, Llifon, Bro Rhosyr, Aethwy and Canolbarth Môn*.

Led by Medrwn Môn's Community Voices Project Manager, initial meetings with the Town and Community Councils took place to train them to use our tools and the mapping work began soon after. We used varied and alternative methods of engaging with people to capture information. Following the mapping each community is responsible for:

- Coming together to look at the evidence gathered
- Identifying 3 priorities to work on across the Ward
- Creating an Alliance as a working group to take the priorities forward.

Terms of reference for each Ward have been created setting out the roles and responsibilities of all partners. The first Alliance was established in the Twrcelyn Ward in August 2018. Each Alliance will work with Anglesey Council, Medrwn Môn, other public service providers and community-based organisations to make sure that the priorities identified reflect the actual needs in our communities and provide creative solutions to planning services for the future, making the best use of assets that have already been identified in those communities.



Volunteering and Active Citizenship: Enabling people to be a part of, and active in their communities through volunteering and being active citizens

Outcome:

Communities benefiting from volunteers and more groups/organisations providing quality volunteering opportunities

What do we do?

We want to help communities, community groups and voluntary organisations to identify, develop and promote quality, accessible volunteering opportunities and match volunteers to suitable roles. Medrwn Môn shares information and good practice to support volunteering across Anglesey. We promote volunteering opportunities and support volunteer-involving organisations and groups through support to maximise the mutual benefits of volunteering.

What did we achieve in 2018-19?

We have worked in communities to ensure people play a prominent role in responding to community challenges and opportunities through volunteering and participating. Taking a holistic approach to volunteering, Medrwn Môn has involved people in grass-roots projects and initiatives through working with our Local Asset Co-ordinators and our Social Prescribing project. Social Prescribing enables GPs, nurses and other primary care professionals to refer patients to a range of local, non-clinical services and initiatives.

- Secured funding to employ 5 Local Asset Co-ordinators across the Island
- Received 629 enquiries/referrals to Môn Community Link
- Referred 535 of those to a Local Asset Co-ordinator or voluntary sector organisation
- 38 referrals were made by Môn Community Link to statutory services
- Registered 40 new Car Linc users and recruited 1 new volunteer as a Car Linc Driver
- Supported the development of Community Hubs
- Supported the establishment of Dementia Friendly Communities and Steering Groups across Anglesey

(right, Holyhead Dementia Friends, supported by the Cybi Local Asset Co-ordinator)

What was our impact?

Following the successful work of the two local asset co-ordinators and the widening scope of enquiries for support and information from Môn Community Linc, Medrwn Môn were successful in creating a Pooled-Budget Project with funding from the Anglesey GP Cluster, Betsi Cadwaladr University Health Board and Anglesey County Council to create a Social Prescribing project that employed a further 3 Local Asset Co-ordinators (LACs) to cover the Island. Funding was also made available to employ a Third Sector Community and Wellbeing Officer, Linc Support Officer and Linc Development Officer to complement the work. The project also incorporates Medrwn Môn's Community Transport Project, Car Linc Môn.

Local Asset Co-ordinators cover populations of up to 14,000 people and are linked to GP surgeries and Community Hubs in the areas where they work. The project aims to work with people in our communities who may be lonely or isolated or simply looking to reconnect with people. They can refer to the project themselves or be referred by one of the many partners to the project including Anglesey Council, Community Mental Health Teams, Health Board staff, GPs, North Wales Police and other voluntary sector organisations.

Local Asset Co-ordinators will help individuals to connect with people in their own communities who may have similar interests or to community activities and groups that they might enjoy. The idea is that reconnecting people within their own community will help them become more independent and resilient which, in turn, helps to prevent the future need for statutory services and improves their health and wellbeing.



MÔN COMMUNITY LINK
01248 725745
linc@medrwmmon.org

Do you need information or contact details for support or community activities available in your area?
Môn Community Link is your link for information about community activities on Anglesey

Contact us for information about:

- community groups and activities
- social groups
- support groups
- befriending
- luncheon clubs
- community transport
- and lots more.....
- outdoor activities

Good Governance: Supporting trustees and management committee members to excel in governing their organisations and deliver quality outcomes

Outcome:

Trustees and management committee members are confident about leading their organisations and maintaining high standards of governance by having access to information, advice and assistance

What do we do?

We want to ensure that Anglesey's voluntary organisations are well-governed, managed, and can deliver quality outcomes. Medrwn Môn offers a wide range of information, advice and assistance to support trustees and committee members to govern their community groups and voluntary organisations effectively. We provide accessible information, advice and tools to implement good governance and enable continuous improvement. We provide trustees and paid staff with practical assistance to operate legally and effectively. We help organisations to identify relevant quality standards and work towards achieving them. We help to raise the profile of the value and contribution the sector makes to Welsh society.

What did we achieve in 2018-19?

Groups and organisations were guided through change including amending their governing documents. We have worked with new and established organisations to support them with governance and procedures. The support service is tailored to develop robust practices and operate more effectively. We have supported organisations with matters from starting a group to winding up, managing funding, outcomes and measuring impact.

- Produced 4 editions of our newsletter, *Dan Do Môn*
- Provided practical services 19 times
- Secured funding to develop a new website and consulted with Medrwn Môn service users and members on design and content
- Held 3 funding events/surgeries
- Increased our use of social media to share information, with numbers of followers increasing from 311 to 574 followers on Facebook and increasing from 1544 to 1655 followers on Twitter

What was our impact?

Bodwrog Memorial Hall, in the rural village of Llynfaes, was erected in 1920 by the residents of the village to commemorate the fallen of the parish.



Today, the Memorial Hall is managed by a committee of 5 who were eager, as the Hall neared its centenary year, to ensure the building was fit for purpose and could serve the village and surrounding area for years to come.

Committee members approached Medrwn Môn seeking support to develop and secure the Hall's future. Business Planning support was provided by Medrwn Môn's Information, Training and Development Officer, as well as an overview of policies and amendments were made where needed.

The Hall Committee applied for funding to the (Community Facilities and Activity Programme (CFAP) – it is a grant scheme operated by the Welsh Government to help community groups and voluntary organisations to provide facilities or carry out activities which will promote the regeneration of communities.

Bodwrog Memorial Hall applied for funding to modernise and extend the hall to include disabled access toilets, install a new heating system, improve the kitchen facilities and use the storage areas more creatively.

The Hall committee were delighted in securing £111,567 to upgrade and refurbish the hall and were grateful for Medrwn Môn's assistance and support in securing this funding.

A Hall Committee member said that *"The village hall is the most important asset of the community. A properly maintained building of adequate size, which is kept and well managed, can provide facilities for social, education and recreational activities for all ages"*.

Good Governance: Supporting trustees and management committee members to excel in governing their organisations and deliver quality outcomes

Outcome:

Third sector volunteers, staff, managers and trustees have access to the knowledge and skills to enable organisations to operate sustainably, fairly, legally and safely

What do we do?

We want to ensure that Anglesey's voluntary sector has the knowledge and skills to operate effectively. Medrwn Môn help to improve the skills, knowledge and capacity of organisations. Third sector volunteers, staff, managers and trustees have access to advice, guidance and information so that the sector has the necessary skills and information to enable them to operate sustainably, fairly, legally and safely.

What did we achieve in 2018-19?

Training needs are identified by working with the sector and other partners to meet specific demand. Training sessions on bid writing were held with funders. We helped improve the skills, knowledge and capacity of the sector to secure funding and manage it effectively. Work continued on the Social Value Cymru project, led by Mantell Gwynedd and funded through the Big Lottery in partnership with all 6 County Voluntary Councils across North Wales. Social Value Cymru assists and trains organisations to measure and manage their impact and social value.

- Helped organisations to identify relevant quality standards and work towards achieving them
- Held a workshop on measuring impact with Social Value Cymru with over 30 participants present
- 4 organisations undergoing Social Return on Investment training
- 2 members of staff trained in Social Return on Investment

What was our impact?

Social Value is quantifying the relative importance that people place on the

changes they experience in their lives. Examples of social value might be the value experienced from an increase in confidence, or from living next to a community park. Community groups and voluntary organisations can measure the social value of the work that they do. Social value can demonstrate social, economic and/or environmental benefits and has the potential to help change the way we understand the world around us and make decisions about where to invest resources.

Two Medrwn Môn staff members have received training on Measuring Social Value through the Social Value Cymru project, led by Mantell Gwynedd. Medrwn Môn Staff have worked closely with 4 voluntary organisations to measure their social value and implement the necessary systems to enable trustees to make use of this information in their decision-making. The 4 organisations vary in nature and have been able to discuss and question management and trustees constructively, identifying and recommending improvements to help organisations. Social value can help organisations design systems and can help in developing strategies to increase social and environmental value and manage activities.

As well as the new skills that have been developed within Medrwn Môn, the 4 organisations that we have worked with have been able to increase their ability to measure and manage their social value and we look forward to supporting them further during 2019-20.

Pictured right, a workshop jointly held with Social Value Cymru, highlighting social value and its purpose.



Good Governance: Supporting trustees and management committee members to excel in governing their organisations and deliver quality outcomes

Outcome:

Third sector volunteers, staff, managers and trustees have access to networking and collaboration opportunities, good practice examples and principles, and opportunities to share experiences

What do we do?

We want a connected and innovative voluntary sector on Anglesey. Networking events are a useful and beneficial way for groups and organisations to meet, share ideas and good practice and develop collaborative approaches to delivering services. Medrwn Môn encourage groups and organisations to get together so that we can hear about what's working well, what needs improving and developing and then we feed back to partners and funders.

What did we achieve in 2018-19?

Medrwn Môn facilitated forums and networks to provide engagement and feedback. Medrwn Môn provided a platform for the sector to communicate messages through our networks and forums and we have built relationships with public bodies such as the Public Services Board, Voluntary Sector Liaison Committee and the Joint Engagement and Consultation Board to ensure those messages from the sector are shared.

- Facilitated and supported meetings, workshops and forums
- Delivered 4 Third Sector Forum or Network meetings/events
- Had a presence at the Anglesey Show
- Organised and attended information fairs
- Unlocked voluntary sector potential to promote wellbeing and preventative models

What was our impact?

The purpose of the Anglesey Wellbeing Network is to provide a space

where voluntary sector groups and organisations are able to have opportunities to come together to network, to share experiences, good practice and new ideas to try to meet the demand within our communities.

Facilitated by Medrwn Môn's Third Sector and Community Wellbeing Officer and colleagues from Medrwn Môn, we have restarted the Network using new methods of engagement.

The first Anglesey Wellbeing Network meeting was held in December 2018 (above), where voluntary sector groups and organisations, agencies and public services were invited to Llangefni Town Hall. There was a strong attendance at the meeting with over twenty organisations represented.

Guest speakers at the Anglesey Wellbeing Network have included:

- Head of Adult Services, Isle of Anglesey County Council discussing the Older People's Strategy
- Funding Officer, Big Lottery Fund
- Chairman of Benllech Good Turn Scheme
- Môn Community Link

Using the 10 Principles of Engagement as a guide, Medrwn Môn use these principles to engage more effectively with organisations and groups, resulting in Network members agreeing that this is an effective way of avoiding duplication of services, and an useful way of ensuring that operational staff and volunteers across the sector are aware of the various opportunities available within their communities.



Sustainable Funding: Supporting community groups and voluntary organisations to become better connected and informed to ensure their financial sustainability

Outcome:

Organisations have access to sustainable funding sources, and are able to secure and generate the income they need to survive and grow

What do we do?

We want a robust and sustainable voluntary sector on Anglesey. Medrwn Môn recognise achievements in fundraising, share information, good practice and build better relationships with funders. We offer a wide range of services to support and assist groups and organisations to move towards becoming more sustainable and create new income streams.

What did we achieve in 2018-19?

Medrwn Môn offered a range of services to support voluntary organisations and community groups on Anglesey, through providing advice, guidance and information; funding advice; training and courses; and offering practical services. We administered 6 key funds/grant schemes to enable community groups and voluntary organisations to access funds locally. We worked with funders to run funding surgeries to identify the eligibility and potential of a project proposal.

- Supported groups and organisations to secure funding
- Administered £100,000 in key funds/grants to community groups and voluntary organisations
- Funded 21 groups and organisations through grant schemes
- Held 4 funding events/surgeries

What was our impact?

Community groups and voluntary organisations are essential in creating sustainable communities. People coming together to form a group helps to improve a community and aids social inclusion, alleviates exclusion, and increases the amount of people directly involved in their community.

Ensuring that organisations and groups have access to sustainable funding sources is a key pillar in enabling the long-term sustainability of quality services delivered by the voluntary sector. Sustainable funding sources also enable organisations and groups to generate their own income and secure their financial futures.

A number of funding surgeries were held during 2018-19. A funding surgery is usually a half hour slot allocated to an organisation or group to discuss potential projects and forthcoming funding applications with funders.

A BBC Children in Need Funding Surgery was held where projects across Anglesey were invited to attend a funding surgery organised by BBC Children in Need in collaboration with Medrwn Môn.

It gave projects the opportunity to access the popular funding programme, which supports projects that work with disadvantaged children and young people aged 18 years and under living in the UK. Disadvantaged children and young people include those affected by: illness, distress, abuse, or neglect; any kind of disability; behavioural or psychological difficulties; and those living in poverty or situations of deprivation.

Organisations and groups applied for a 30 minute appointment with the National Officer for BBC Children in Need in Wales – and they benefitted greatly from the face-to-face meeting.



Sustainable Funding: Supporting community groups and voluntary organisations to become better connected and informed to ensure their financial sustainability

Outcome:

Communities, community groups and voluntary organisations have access to support to create new organisations or new services to meet identified needs

What do we do?

We want communities, community groups and voluntary organisations on Anglesey to be able to create new organisations or new services to meet the identified needs of the people of Anglesey. Medrwn Môn helps communities to identify needs by facilitating Asset Based Community Development and using effective engagement methods. We help to improve the skills, knowledge and capacity of organisations to raise funds and manage them effectively.

What did we achieve in 2018-19?

Medrwn Môn worked with the voluntary sector to improve awareness and understanding of opportunities to secure funding and resources to secure and grow income. We have shared information, good practice and built better relationships with funders. We have helped the sector identify gaps in provision and supported voluntary organisations to harness opportunities. We found that lack of vital youth services and funding to run activities in rural areas means that young people face social isolation and loneliness which prevents them from participating fully in society.

- Supported 26 new organisations or new services
- Identified gaps in provision and highlighted accordingly
- Supported communities to identify needs locally through the 'Building Communities' model
- Administered £100,000 in key funds/grants to community groups and voluntary organisations

What was our impact?

The aim of the Youth Led Grants scheme is to support a range of volunteering projects and activities, led and carried out by young people, with applications selected and recommended by a panel of young people aged 14-25. Supported by Medrwn Môn's Youth Council Engagement Officer, the panel devises its own information and procedures. There are five priority areas: early years, better mental health, housing, skills and employability, and social care. Coupled with Medrwn Môn's asset-based mapping sessions across several communities, we worked with young people to identify priorities in their local areas and encouraged them to utilise what they already have.

During 2018-19, groups of young people have taken action and created new services to meet identified needs through the Youth Led Grants and have been able to...

- Organise cinema nights in their local village halls
- Establish projects that tackled homelessness
- Create a safe space in a community centre for people who live with Dementia
- Raise awareness of mental health conditions and have helped shape future mental health services on Anglesey
- Gain more skills and employability opportunities for young people who are affected by homelessness.

Becoming part of a new group gave young people a sense of belonging and acceptance from other young people who have similar interests/values to them. Having the opportunity to meet new people and share ideas has meant that young people are forming strong relationships and a network of support for each other, as well as creating new services to meet identified needs.

Have an idea for a project? Apply for... **GWIRVOL** Anglesey Youth Volunteering Grant Up to £500 available! Closing date: 30 September 2018. For more information please contact: llaisni@ynysmon.gov.uk or 01248 724944

Sustainable Funding: Supporting community groups and voluntary organisations to become better connected and informed to ensure their financial sustainability

Outcome:

Community groups and voluntary organisations have access to information, advice and assistance to deliver quality outcomes

What do we do?

We want Anglesey's voluntary sector to be an informed and knowledgeable sector, to be aware of potential opportunities and have access to up-to-date, relevant information to ensure the delivery of quality services and support. Medrwn Môn provides access to information, advice and assistance to develop the capacity of communities, groups and organisations to deliver quality outcomes.

What did we achieve in 2018-19?

Information is provided through our quarterly newsletter, Dan Do Môn. 4 newsletters were produced and distributed. Medrwn Môn's Môn Community Link Development Officer refreshed the look of Dan Do Môn to a more modern format. We have increased our social media presence to disseminate information. Support has been secured to develop a new website for Medrwn Môn, with members and service users being consulted on its design. Again, this year Medrwn Môn's staff were present at the Anglesey Show.

- Produced 4 editions of Dan Do Môn
- Provided practical services 19 times
- Had a presence at the Anglesey Show
- Organised and attended information fairs
- Secured funding to develop a new website and consulted with Medrwn Môn members and service users on design and content
- Promoted the use of Dewis Cymru and infoengine and supported organisations to register
- Increased our use of social media to share information, with numbers of followers increasing from 311 to 574 followers on Facebook and increasing from 1544 to 1655 followers on Twitter

What was our impact?

Medrwn Môn membership is free to any voluntary/community group or organisation active on Anglesey. Our members are very important to us, and are an essential part of the planning process for Medrwn Môn's services.

During 2018-19 Medrwn Môn's Môn Community Link Development Officer and Volunteering Liaison Officer reviewed the details of organisations and groups for our new Customer Relation Management system. Members have been contacted in order to update the information we currently hold.

Through Môn Community Link we also advised organisations on how to log details on the *InfoEngine* and *Dewis Cymru* websites. *InfoEngine* is a new directory of third sector services in Wales. It is an opportunity for groups and organisations to provide information on the services they provide. *InfoEngine* highlights a wide variety of voluntary and community services available. *InfoEngine* is provided by 'Third Sector Support Wales', a partnership of County Voluntary Councils and Wales Council for Voluntary Action.

Dewis Cymru is also a new website that can help people find information that can improve their wellbeing and access local services in Wales. The website contains a directory of local and national organisations and public services.

It is possible to register your organisation with both www.infoengine.wales and www.dewis.wales at the same time – without having to enter your details on both websites.

Left, a new look for Dan Do Môn, Medrwn Môn's newsletter



Engagement and Influencing: Enabling the voice of the sector to influence policy and encourage active and effective engagement between communities, the voluntary sector and public bodies

Outcome:

The sector can contribute effectively to policy at all levels and supports people, communities and public bodies to harness civic participation

What do we do?

We want the voluntary sector on Anglesey to have a strong, confident voice that can contribute effectively to policy at all levels. We want to harness civic participation and ensure that people, communities and the voluntary sector is heard and listened to. We want a voluntary sector that is confident that its voice is being heard.

What did we achieve in 2018-19?

Community groups and voluntary organisations have a vital role in addressing the needs of local communities. They can represent the voice of the communities they serve, including those that are often marginalised. With the support of Medrwn Môn, groups and organisations have gathered the viewpoints and experiences of people that receive or use their services and have contributed to co-producing or improving public services. They are also able to provide valuable and varied local knowledge. Medrwn Môn provides a platform for the sector to communicate messages through our networks and relationships with public bodies such as the Public Services Board, Voluntary Sector Liaison Committee and the Joint Engagement and Consultation Board.

- 11 strategic planning or working groups involving third sector membership
- Continued to participate and contribute to Anglesey's Voluntary Sector Liaison Committee and Joint Engagement and Consultation Board
- Young people participated in 3 formal Q&A events, where they gave their opinions on a range of local issues such as homelessness and energy developments.
- Contributed to the delivery of the Well-being of Future Generations (Wales) Act and Social Services and Well-being (Wales) Act

What was our impact?

The #iWill project is about supporting and encouraging young people to get involved in social action projects that benefit them and their communities. A group of young people affected by homelessness struggled to find accessible information to be able to take part in service consultations. This in turn made them feel disengaged to want to make changes to those services that they use on a daily basis. #iWill is a partnership project between Medrwn Môn and Digartref Ynys Môn. Funded by Comic Relief the project has a social action focus, with the young people using Digartref services being encouraged to look at activities and projects that ensure that their voices are heard in decision making.

32 young people have attended groups and workshops in the first year of the project. In addition to this the young people have:

- Worked with Anglesey Council to complete their Homelessness Strategy
- Signed up to a 5-part Podcast project to spread awareness of the issues around youth homelessness and challenge the stigma that they experience
- Written a documentary pitch and group CV which was submitted to the BBC It's My Shout, documentary series. The documentary, New Voices from Wales: Hostel Sweet Hostel, challenged stigma around youth homelessness and what life is like for young people who are homeless or at risk of being homeless at Digartref's hostel in Holyhead.
- Talked about the #iWill project on the Red Nose Day broadcast on BBC1
- Worked with Betsi Cadwaladr University Health Board to start to develop a Crisis Card for people entering A&E with mental health and anxiety issues. BCUHB have endorsed the cards and are displaying the NHS logo to increase ownership and use of the cards within Ysbyty Gwynedd.
- Attended Digital Heroes Training - designed to help individuals understand the barriers to inclusion and support those who are digitally excluded, to get online.



Engagement and Influencing: Enabling the voice of the sector to influence policy and encourage active and effective engagement between communities, the voluntary sector and public bodies

Outcome:

The sector is recognised as a vital route to participation and engagement, including with minority and disadvantaged groups

What do we do?

We want to ensure that Anglesey's communities are resilient and empowered to make a difference locally. We want the people of Anglesey to be enthused and engaged in planning and co-producing public services. Medrwn Môn facilitates opportunities for people and communities to identify real and possibly hidden concerns or needs, to speak up, and to influence and design local service delivery and strategy effectively.

What did we achieve in 2018-19?

Community groups and voluntary organisations can represent the voice of the communities they serve, including those that are marginalised. We provided support and facilitation that enabled the appropriate engagement with and influence of relevant public sector bodies through developing relationships. We have represented the sector on public sector governance structures, or have facilitated the nomination and engagement of an appropriate representative from the voluntary sector. This has enabled the sector to be represented and has had opportunities to challenge and hold accountable the public sector within local, regional and national structures.

- 84 active members of Llais Ni Youth Council
- Facilitate consultations, raise awareness of opportunities to influence policy
- Ensure sector voice and perspective at local and regional level
- 3 formal Q&A events with public services
- 4 informal consultation workshops with services
- Supported the establishment of a new School Council
- TV and Radio interviews

What was our impact?

Barnardo's Ynys Môn approached Llais Ni Youth Council to help design Golau, a National Lottery Community Fund-financed project which will help 240 8-18 year olds across Anglesey during the next three years.

Golau is designed to provide one-to-one support for those struggling with a wide range of issues including bereavement, self-harm, depression, social isolation, bullying and family breakdown while also working with their families. The aim is to intervene early so children don't develop more serious mental health issues.

Barnardo's involved teenagers from the Llais Ni Youth Council in making the service child friendly. During workshops facilitated by the Youth Council Engagement Officer, the young people of Llais Ni thought up the name, which means Light, designed the meeting rooms with soothing colours, cushions and toys, created information leaflets, designed the logo and were even involved in the interview process for 3 staff.

One said: *"I was happy leaving tonight's session knowing I had made a difference."*

Barnardo's Cymru's Children's Service Manager, Lyn Môn Owen-Hughes said: *"It is important that as a service we listen to young people as this will determine the success of the service with positive outcomes achieved by all."*

Llais Ni Youth Council, a partnership project between Medrwn Môn and the Anglesey County Council, is a group of young people that are given the opportunity to regularly have their say on local issues and to help the Council plan, deliver and review their local services.



Engagement and Influencing: Enabling the voice of the sector to influence policy and encourage active and effective engagement between communities, the voluntary sector and public bodies

Outcome:

The sector plays an effective role in planning, delivering and scrutinising public services

What do we do?

We want the voluntary sector on Anglesey to be engaged in harnessing the potential of the Island and to play a full and prominent role in planning, delivering and scrutinising public services. Enabling the voice of the sector to be heard and sharing that voice makes communities stronger by being able to challenge and influence how their services are planned and delivered.

What did we achieve in 2018-19?

By working with voluntary and public sector partners, we have created models of early intervention that can help contribute to the prevention agenda. We can start to see benefits to public services and improved outcomes for people. Through joint-working and collaboration we have helped reduce pressure on public services and ensured the voluntary sector plays an effective role in planning and delivering services. Medrwn Môn provides a platform for the sector to engage and influence through our networks and relationships with public bodies such as the Public Services Board, Voluntary Sector Liaison Committee and the Joint Engagement and Consultation Board.

- 11 strategic planning or working groups involving third sector membership
- Continued to participate and contribute to Anglesey's Voluntary Sector Liaison Committee and Joint Engagement and Consultation Board
- Facilitated and supported meetings, workshops and forums to hear the voluntary sector's views

What was our impact?

Medrwn Môn has been involved in the Early Action Together programme, which aims to facilitate the transformation of policing into a multi-agency,

Adverse Childhood Experiences (ACE) informed approach that enables early intervention and root cause prevention. The programme was introduced on Anglesey in December 2018 with the aim of reducing the number of Safeguarding referrals from police, with an increase in early help referrals instead. It's expected that police officers will seek to get the right support for children, families and adults in our communities by the right service at the earliest opportunity. This information will be made available through Môn Community Link and other points of access. North Wales Police and the wider workforce in Anglesey were among the first in North Wales to receive training and support, resulting in improving community resilience. The training included raising awareness of Môn Community Link and the wider voluntary sector and its services.



North Wales Police Detective Chief Inspector (above) said: *"It's about helping police officers to be equipped with the right skills and knowledge and empowering them to deal with issues that will make a big difference."*

Early Action Together Programme Officer said:

"On Anglesey, we are exploring how voluntary and community organisations can support the Early Action Together programme more widely. Working with Medrwn Môn, we're able to utilise their knowledge, expertise and experience to ensure the voluntary sector is included as the sector often holds solutions."

Pictured, the Police and Crime Commissioner visiting Gwelfor Community Centre to discuss the project with Medrwn Môn staff and partners.



The Year in Pictures

Youth Engagement and Volunteering
Service cuts and a lack of public transport means that many young people are socially isolated in Llangoed. A group of young people BFFs Llangoed, (right), wanted to re-connect people of all ages within their village, so they decided to organise a cinema night at their local village hall. They organised 5 cinema nights for their community.



Mental Health and Wellbeing training
Congratulations to 12 of Anglesey's young people - members of 'Llais Ni' Youth Forum - for completing a 'Mental Health and Well-being' course, with training from Barnardo's Cymru's Public Affairs Officer.

Engagement and Volunteering
A group of young people from Coleg Menai (as part of the Prince's Trust community programme) and members of Llangefni Men's Shed had a busy day preparing the ground to create an allotment. Thanks to the group for helping the Men's Shed to develop their new garden!

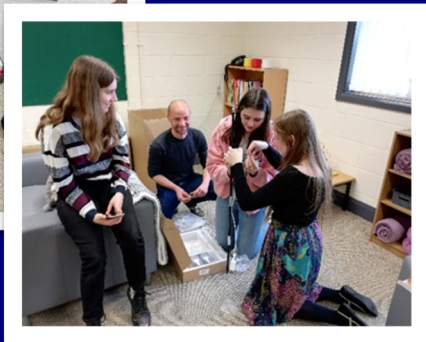


Engagement and Influencing
Young People from Llais Ni discussing with representatives from Horizon Nuclear Power and Isle of Anglesey County Council, who are leading on the Energy Island programme, during a Question Time session in the Council Chamber.

The Year in Pictures

Participation and Engagement

Cefni Dementia Friends, North Wales Police and Medrwn Môn, funded by the Police and Community Trust (PACT), organised a Silver Sunday event. Silver Sunday is the UK's national day celebrating older people. A lovely afternoon of music, dancing, laughter and fun activities to combat isolation and loneliness was held at Llangefni Town hall.



Youth Volunteering and Engagement

Llais Ni working with Barnardo's Ynys Môn: Llais Ni Youth council members get hands-on in transforming 2 new therapy rooms and choosing appropriate resources to support the children and young people who will receive the new Mental Health and Wellbeing service by Barnardo's Ynys Môn, GOLAU.

Youth Volunteering

Young members of Caru Amlwch volunteering to enhance parts of the town following securing a Youth Led Grant to plant flowers and plants to enhance the town.



Voluntary Sector Engagement

Medrwn Môn's Chief Officer chairing a Third Sector Support Wales Engagement Event and Workshop on Empowering Communities in the Context of Brexit in partnership with WCVA and Wales Civil Society Forum.



The Year in Pictures

Community Engagement

Medrwn Môn Staff attending the annual Anglesey Agricultural Show to showcase Medrwn Môn's work and share information with the public about Anglesey's voluntary sector.



Sustainable Funding and Good Governance

Social Value Cymru leading a workshop for 4 voluntary sector organisations and Medrwn Môn staff to introduce the principles of Social Value and highlight the benefits of measuring social value to the organisation, the people that receive the service, funders and society in general.

Community Engagement

Llanfaelog Youth Club told us that there wasn't enough after school activities for youths in the area and activities were too expensive and too far to travel to, so we arranged for Moto X Trac Môn Community Members to visit the club to discuss their new club and opportunities to join in.



Dementia Friends Awareness Training

11 people were present on a Dementia Awareness session, led by the local Police Community Support Officer (PCSO). As a result we now have 11 more Dementia friends on Anglesey.

Future Plans

Our plans for the future are focused on ensuring that we continue to operate within the requirements of the Third Sector Support Wales Partnership Agreement, which is our agreement with the Welsh Government and WCVA to support and promote the voluntary sector. Medrwn Môn is a member of Third Sector Support Wales, a network of support organisations for the third sector in Wales, which contributes towards enabling the voluntary sector and volunteers across Anglesey and Wales to contribute fully to individual and community well-being, now and for the future.

We will continue to support the third sector on Anglesey, providing support and assistance under each of the four pillars of work – Good Governance, Volunteering and Being Active Citizens, Sustainable Funding and Engagement and Influencing.

We will continue to ensure that the third sector has opportunities to speak its voice and ensure that the voice of the sector is heard at every level. We will endeavour to continue our learning from the Community Voices project and ensure its legacy through partnership with the Isle of Anglesey County Council via the Joint Engagement and Consultation Board and Llais Ni Youth Council. We will continue to raise awareness of voluntary sector activities and services as well as being a strong voice for the voluntary sector in all parts of our work.

Through our learning of Social Value and Community Voices, we will encourage and support the sector to listen effectively, engage meaningfully and raise awareness of how we measure this impact through social value. We will continue to provide opportunities to network, share ideas, identify gaps and talk to funders directly.

We will continue to work on maximising opportunities for voluntary sector organisations and will seek to ensure the sector plays a full and prominent role in the 'Social Prescribing' and 'Place Shaping' approach and that opportunities for the sector are maximised. We will continue to support the sector to aspire to fulfilling the wellbeing goals within the Wellbeing of Future Generations (Wales) Act 2015 and the Social Services and Wellbeing (Wales) Act 2014 and ensure the voice of the sector locally, regionally and nationally. We will continue to work with partners in all sectors to achieve this.

We will continue to co-operate with our sister-organisations across North Wales to take advantage of regional support opportunities, encouraging collaboration across county boundaries and strive to work across sectors, where appropriate and feasible, in order to maximise opportunities for the voluntary sector.

Financial Summary

How Medrwn Môn is funded

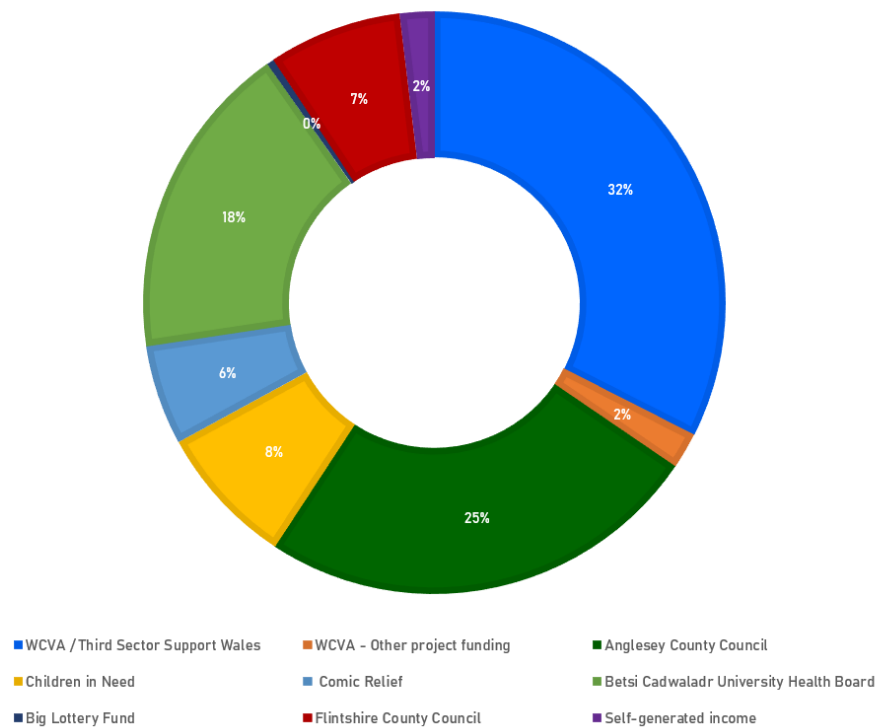
Each year, Medrwn Môn secures its funding from a variety of sources e.g. Government Bodies, Charitable Trusts and Lottery Funding.

Total Income during 2018-19 was:
£447,877

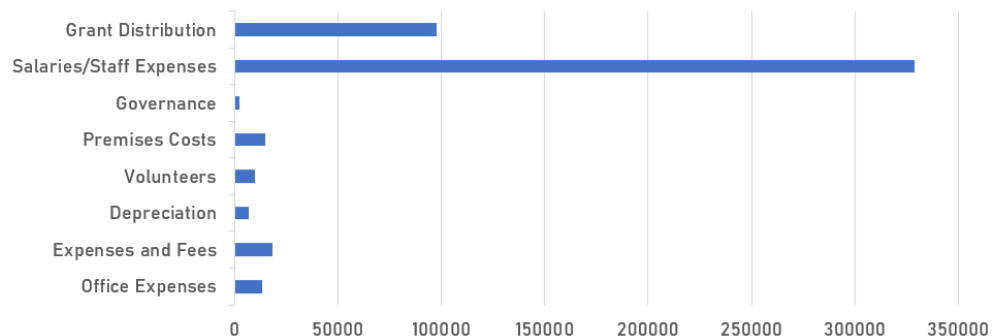
Total expenditure during 2018-19 was:
£491,316

Contact Medrwn Môn for a copy of the Annual Accounts for the year ending 31st March 2019

Medrwn Môn's Income during 2018-19



Medrwn Môn's Expenditure during 2018-19



ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	25/02/2020
Subject:	Regional Emergency Planning Service and update on Emergency Planning issues in the Council
Purpose of Report:	To update Members on Emergency Planning issues
Scrutiny Chair:	Councillor Gwilym O Jones
Portfolio Holder(s):	Councillor Llinos Medi
Head of Service:	Lynn Ball
Report Author:	Neil Culff, Manager, North Wales Councils Regional Emergency Planning Service. (NWC-REPS) Huw Jones, Head of Democratic Services
Local Members:	n/a

1 - Recommendation/s

1. The Committee is requested to comment on the key issues outlined in this report as part of scrutinising partnership arrangements
2. The Committee receives future reports on the preparedness of the Council to plan for emergencies and specific follow-up reports to any major local or regional emergency events to which the Council has had to respond.

2 - Link to Council Plan / Other Corporate Priorities

The activities undertaken by NWC-REPS are not directly linked to the Corporate Plan. However, through having appropriate Business Continuity and emergency response and recovery plans in place, the Council is supporting the mitigation of the effects of emergencies on communities.

3 - Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

- 3.1 Impact the matter has on individuals and communities [Focus on Customer/Citizen]
- 3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [Focus on Value]
- 3.3 A look at any risks [Focus on Risk]
- 3.4 Scrutiny taking a performance monitoring or quality assurance role [Focus on Performance & Quality]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[Focus on wellbeing]

4 - Key Scrutiny Questions

1. What are the priorities for future emergency planning work across North Wales?
2. Is there scope for greater collaboration on specific aspects of the work?
3. What is the scope for shared learning across the region and Member input?
4. Are there any particular priorities which the Council should focus during the next 3 years?

5 - Background / Context

The purpose of this report is to provide an update regarding the regional arrangements for emergency planning and response, and those within the Council itself.

Isle of Anglesey County Council has duties for emergency planning and response under the Civil Contingencies Act 2004, the Radiation (Emergency Preparedness and Public Information) Regulations 2001, and the Pipeline Safety Regulations 1996.

The Council meets its obligations by collaborating with the other North Wales local authorities through the North Wales Councils Regional Emergency Planning Service (NWC-REPS), for which Flintshire County Council is the lead authority. NWC-REPS reports to an Executive Board, comprising an officer representative of each of the Local Authorities that are partners to the service. Regional work programmes are reported to the Board and monitored.

This service has been in place since 2014 and North Wales is the first region in Wales to form a fully integrated service to support all Councils to fulfil their emergency planning, business continuity and response duties. One of the key objectives in establishing a regional service was to increase resilience and a specialist support for local authorities.

Within the Council, responsibilities for emergency planning and response are shared across services and nominated service representatives. There are regular meetings of the Officer Emergency Planning Working Group. From a service perspective responsibility for emergency planning is managed within Council Business.

The Council benefits from access to a broad range of knowledge and support from the regional service, this includes the sharing of good practice across authority areas. However, for the service to be effective, it is imperative that Council services continue to engage with the activities that are being undertaken, to ensure that emergency planning, business continuity and response are appropriately embedded within the Council.

5 (a) Regional Work Programme

Pandemic Flu

NWC-REPS continues to work across the region with the Local Resilience Forum and partner agencies to review the preparedness arrangements for pandemic Flu/corona virus. Appropriate guidance will be issued to Council's as deemed necessary via Welsh Government and Public Health Wales.

Memorandum of Understanding - 4x4 Response Wales

NWC-REPS has worked with this voluntary organisation to establish the terms and act on arrangements for utilising volunteer 4x4 owners to support Council services in times of need, such as during severe weather. This is a regional MoU, agreed by the NWC-REPS Executive Board.

Ffordd Glandwr, Llangefni Emergency Plan

NWC-REPS have collaborated with colleagues in Highways to produce the Local Emergency Plan, following discussion with Natural Resources Wales.

Project EXODUS (sharing information about vulnerable People)

NWC-REPS and IoACC have identified the properties at risk of flooding in the 4 coastal areas, Beaumaris, Red Wharf Bay, Trearddur Bay and Dwyran, and the 2 fluvial flood risk areas of Llangefni and Dwyran. Properties will also be identified within the Emergency Planning Areas for high pressure pipelines in the Wales & West Utilities Major Accident Hazard Pipeline Emergency Plan, produced in accordance with the Pipeline Safety Regulations 1996. Work is on-going with Social Services to maintain databases on vulnerable people living in these areas in the event of emergencies.

FUTURE PLANNING PRIORITIES NWC-REPS

Plan	Status
North Wales Councils Coastal Pollution Plan (with specific sections for Local Authorities - IoACC Coastline Data & Clean-up Guidance)	The Coastal Pollution Plan will be developed by taking into account the lessons learnt from the Holyhead Marina Incident - 2020 Timetable - start February 2020
Recovery Plan - plan for the recovery process and the return to normality following an emergency within Isle of Anglesey County Council	North Wales Template has been reviewed by regional service in 2019 and Action Cards produced for Recovery Groups. IoACC Officers will then need to be identified for roles within the plan. Timetable - April 2020

5 (b) Other Aspects of the IoACC Work Programme

Business Continuity Management (BCM)

1.1 Testing of BCM Plans - Exercise Synergedd April 2019

A joint Table top exercise was held in April 2019 with Flintshire County Council to test arrangements. Arising from this exercise it was recommended that BCM plans be reviewed. As part of the NWC-REPs work programme for 2020/21, the regional service will be reviewing the standard template in Q3 and providing guidance to authorities on simplifying plans including more emphasis on action cards. Another issue identified was the need for a policy on the utilisation of Council staff in the event of an emergency. As a result, guidance for Managers has been prepared - Business Continuity Plan Policy and Procedure for the Deployment of staff in an Emergency Situation. More activities are planned for the future to embed and test plans, including an exercise to test the Pencadlys Recovery Plan in May 2020.

1.2 BCM Service Plans

ALL services have updated their plans during Q3, including No deal Brexit risks. Further work is being undertaken in Education to include Libraries, Archives and Oriel Ynys Môn as part of the BCM plan for the service.

1.3 Internal Audit Report - BCM

Internal Audit has now produced a report on Business Continuity and sought to answer the key question:

- Does the Council have robust systems in place to respond to emergencies and/or disruptions so that it can continue to deliver essential services?

The outcome of the review is mainly positive and given 'Reasonable assurance'. This was reported to the Audit Governance Committee on 11 February 2019. NWC-REPS will assist IoACC (via the Emergency Planning Working Group) to addressing recommendations.

1.4 Wylfa

The Council was previously required, under regulations, to prepare a Wylfa Off – site Plan. NWC-REPS co-ordinated and delivered a multi-agency exercise in September 2019, which was accepted by the Office for Nuclear Regulation as a test of the Off-site plan. Following work on site, the Council has received confirmation that there is no longer a requirement to have an off-site plan, and so this document has now been withdrawn.

1.5 Staff Training

Each year, a multi-agency training prospectus is prepared by the Local Resilience Forum. NWC-REPS support Council's in identifying staff training needs at different levels. Staff have participated in Strategic, Tactical and Operational training events and similar training is scheduled for 2020/21. This is an important aspect of the Council's preparedness in relation to emergency planning.

6 - Equality Impact Assessment [including impacts on the Welsh Language]

No Assessment undertaken.

7 - Financial Implications

IoACC Financial Contribution	
IoACC Financial Contributions to NWC-REPS since service creation	
2014/15	72,482
2015/16	67,049
2016/17	65,708
2017/18	64,394
2018/19	63,106
2019/20	61,844
The NWC-REPS Executive Board have agreed (November, 2019) to hold financial contributions at the 2019/20 rates for 2020/21.	

8 - Appendices

NWC-REPS Annual Report 2018/19

9 - Background papers (please contact the author of the Report for any further information):

NWC-REPS Service Level Agreement and Inter Authority Agreement. Report to Partnership and Regeneration Scrutiny Committee 15/10/18.

10 - Date

11/02/20



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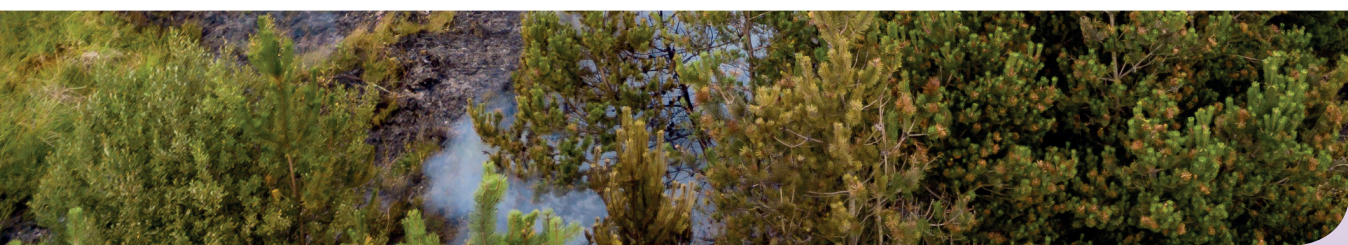


Annual Report 2018/19



North Wales Councils Regional Emergency Planning Service

enquiries@nwc-reps.org.uk
01532 702124



NORTH WALES COUNCILS REGIONAL EMERGENCY PLANNING SERVICE (NWC-REPS).

Isle of Anglesey County Council, Gwynedd Council, Conwy County Borough Council, Denbighshire County Council, Flintshire County Council and Wrexham County Borough Council work together in a partnering relationship through the establishment in 2014 of a Regional Emergency Planning Service for North Wales. This Service undertakes the functions of the Councils in respect of civil contingencies and is accountable to an Executive Board that comprises senior representatives of those Councils. NWC-REPS provides a service to ensure the Local Authorities are compliant with the following legislation: -

- Civil Contingencies Act, 2004
- Control Of Major Accident Hazards Regulations, 2015
- Pipeline Safety Regulations, 1996
- Radiation (Emergency Preparedness and Public Information) Regulations, 2001 and subsequent Radiation (Emergency Preparedness and Public Information) Regulations 2019

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This is the annual North Wales Councils - Regional Emergency Planning Service report for the year 01st April 2018 – 31st March 2019. It covers the work carried out by NWC-REPS across the six local authorities in the region, as well as multi-agency activities undertaken to support North Wales Local Resilience Forum.

The Service works to:

- Reduce duplication and repetition of tasks
- Improve the harmonisation of the work and resilience of teams
- Improve deployment of available resources by sharing specialist support and common tasks
- Improve consistency of response between authorities
- Improve communication channels between the North Wales Resilience Forum and local authorities



INCIDENT MANAGEMENT

NWC-REPS provides a 24/7 year-round Duty Officer to act as the initial point of contact for emergency response.

In 2018/19, NWC-REPS assisted in this role in the following ways: -



Additionally, NWC-REPS provided continued support to Isle of Anglesey County Council in relation to the incident involving damage to Holyhead Marina and subsequent coastal pollution. Although the incident happened in early March, the recovery phase continued for several weeks. This support included the organisation and facilitation of a multi-agency debrief of the incident.

Over the course of the year, NWC-REPS represented Local Authorities at Multi-Agency Tactical Coordination Groups for 2 of the above incidents (1 being activated and managed by NWC-REPS) and several Strategic Coordination Groups in the collaborative preparation for EU Exit.



LEARNING & DEVELOPMENT

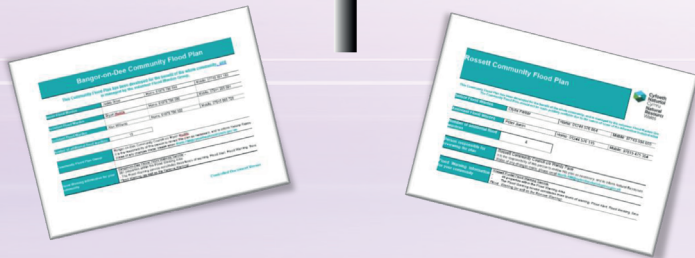
In 2018/19, NWC-REPS facilitated training and exercising for Local Authority staff across 9 different subjects, ranging from cyber resilience to strategic incident management with over 60 Local Authority delegates attending in total. We also welcomed contributions from partners such as the emergency services and Natural Resources Wales to a number of these events.



Exercise Eupathy 2018
Bangor-on-Dee & Rossett
18th October 2018
Exercise Operational Order

“GOOD OPPORTUNITY
FOR PLAYERS TO MEET
POTENTIAL COLLEAGUES
AT FUTURE INCIDENTS”

“CLARIFIED A NUMBER OF
QUERIES AND REINFORCED
MY ROLE/DUTIES AS
A FLOOD WARDEN”



This Exercise aimed to improve knowledge and multi-agency preparedness for flooding events by testing of the arrangements in the Community Flood Plans for the communities of Bangor-On-Dee and Rossett. Whilst this was a multi agency exercise, delivered via the Local Resilience Forum, NWC-REPS officers were key to the design and delivery of this event.



North Wales Councils Regional Emergency Planning Service Annual Report 2018/19

COMMUNITY RESILIENCE

In 2018, NWC-REPS undertook a trial of its Community Resilience 'Toolkit' with a 4 Town and Community Councils across the region. The aim of this work is to help communities become better prepared and resilient when facing emergencies. We've now received communities' feedback on the usefulness of the products within the Toolkit. It was hoped to complete the trial in 2018/19 but due to changes in personnel within the service, it will now be an action for 2019/20 to incorporate the feedback into working versions that can be promoted across all the Local Authority areas.

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GWASANAETH CYLLUNIO AT ARGYFWNG RHANBARTHOL
REGIONAL EMERGENCY PLANNING SERVICE

Cynllun Argyfwng I'r Cartref

*Mae'r templed hwn wedi ei gynhyrchu gan Gyngorau Gogledd Cymru – Gwasanaeth Cyllunio at Argyfwng Rhanbarthol (GCAR-OGC) ar ran:-

Wrexham
Denbighshire
Conwy
Flintshire

GWASANAETH CYLLUNIO AT ARGYFWNG RHANBARTHOL
REGIONAL EMERGENCY PLANNING SERVICE

Home Emergency Plan

*This plan template has been produced by North Wales Councils - Regional Emergency Planning Service (NWC-REPS) on behalf of:-

Wrexham
Denbighshire
Conwy
Flintshire



During this report period, NWC-REPS also launched its public-facing website, which is the online location for the Community Resilience toolkit, Business Continuity advice to Small-Medium Enterprises, and more general information about the Service and emergency planning.

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Rheoli Parhad Busnes ac Adfer ar ôl Trychineb
 DECHRAU'R GWATH
 Rheoli Wro | Ffurensau a Sefydluau Local

Lurwyd y ddogfen hon i gyhoeddi busnesau a sefydluau led i ymgyhoeddwr eu Gyfnewid Parhad y Busnes eu hunan.

Ewyr Sefydluad: _____
 Dyddiad: _____

Nid oes gan 65% o Ffentrau bach i ganolig gynllun i ymdopi gyda'r posibilrwydd o risgiau fyddai'n tarfu ar weithrediadau eu busnes business operations
 www.businesscontinuityuk.net

Oherwydd bod angen i'r ddogfen hon atgwyboda'r nifer o fusnesau led a sefydluau gwahanol, eiddoedd nad ydynt parhau'n ddigonol i'w sefydluad period o'n.
 Felly, a wneud chi ddiwyddos i ddogfen hon moron modd i'w hysbys, a'i hysbysu at eich sefydluad personol, sef eiddoedd a'i hysbysu gwifodwch a charfawu eiddoedd a'i gyfer Parhad Busnes REPS yn ô y gofyn.

Business Continuity Management & Disaster Recovery
 GETTING STARTED
 Checklist for Local Businesses & Organisations

This Document has been designed to assist local businesses and organisations in writing their own Business Continuity Plans

Name of Organisation: _____
 Date: _____

65% of small to medium Enterprise's do not have a plan to cope with potential disruption risks to their business operations
 www.businesscontinuityuk.net

As this document needs to appeal to a variety of local businesses and other organisations, not all of the content may be relevant to your particular establishment.
 Therefore please use this document in a flexible manner by adapting it to your particular need, and referring to other sources of BCM information and guidance where necessary.

Trychineb

A fydd eich busnes yn goroesi?

Nid oes gan **65%** o Ffentrau bach i ganolig gynllun i ymdopi gyda'r posibilrwydd o risgiau fyddai'n tarfu ar weithrediadau eu busnes business operations
Ffederasiwn Busnesau Bach, 2018

Disaster

Will your business survive?

65% of small to medium Enterprise's do not have a plan to cope with potential disruption risks to their business operations
The Federation of Small Businesses, 2018

Canllaw Gynllunio ar gyfer Parhad Busnes

Pam ei fod yn bwysig, beth i'w wneud a lle i fynd i gael cymorth

A Guide on Business Continuity Planning

Why is it important, what to do and where to go for help

Home Page - Flintshire Graphic Design and Print
 Home | About | Emergency Planning | Useful Links

North Wales Councils - Regional Emergency Planning Service

About Us
Find out more about what the North Wales Councils - Regional Emergency Planning Service does.

Emergency Planning
Click here to find out more about Emergency Planning.

Business & Community
Click here to find out about resilience information relevant to you.

Useful Links
Click here to view some useful links to point you in the right direction.

Contact Us

North Wales Local Authorities

- Wrexham
- Flintshire
- Denbighshire
- Conwy
- Angelsey
- Gwynedd

North Wales Councils - Regional Emergency Planning Service (NWC-REPS)

Tel: 01352 792224
 Email: enquiries@nwc-reps.org.uk

ORGANISATIONAL RESILIENCE

During 2018/19, NWC-REPS agreed with its Executive Board to develop a regional model for developing resilience via Corporate Volunteers to support the response to emergencies. Initial trial work began with Flintshire County Council before roll-out across the region in 2019/20.

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GWASANAETH CYNLLUNIO AT ARGYFWNG RHANBARTHOL
REGIONAL EMERGENCY PLANNING SERVICE



Gwirfoddolwyr Corfforaethol

Beth allwch chi ei wneud i helpu eich Awdurdod Lleol mewn argyfwng

GCAR-CGC: 01352 702124 / enquiries@nwc-reps.org.uk



Yn gweithio ar ran:





GWASANAETH CYNLLUNIO AT ARGYFWNG RHANBARTHOL
REGIONAL EMERGENCY PLANNING SERVICE



Corporate Volunteers

What you can do to help your Local Authority in an emergency

NWC-REPS: 01352 702124 / enquiries@nwc-reps.org.uk



Working on behalf of:





GWIRFODDOLWYR CORFFORAETHOL

Mae Eich Cyngor Eich Angen

Bydd angen i chi fel gwirfoddolwr weithio gyda sensitifrwydd mewn amgylchedd heriol a newidiol.

Ni thelir am fod ar gael i ymateb, fodd bynnag, yn ystod digwyddiad byddai amser i ffwrdd yn cael ei roi yn ystod digwyddiad i weithio allan o oriau gwaith arferol.

Rydym eich angen chi!

CORPORATE VOLUNTEERS

Your council needs you!

As a volunteer you would need to work with sensitivity in a changing and challenging environment.

There is no payment for being available to respond, however, during an incident time off in lieu would be granted to those called in to work out of normal working hours.

We need you!






Mae ffurflen gais a gwybodaeth bellach ar gael gan Dim Cynllunio at Argyfwng Rhanbarthol Gogledd Cymru ar:

Ffôn: 01352 702124
E-bost: ymholiadau@gcar-cgc.org.uk

An application form and further information can be obtained from the North Wales Council's Regional Emergency Planning Team on:

Tel: 01352 702124
Email: enquiries@nwc-reps.org.uk

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership & Regeneration Scrutiny Committee
Date:	25 th February, 2020
Subject:	Partnership & Regeneration Scrutiny Committee Forward Work Programme
Purpose of Report:	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2019/20 and beyond
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Not applicable
Head of Service:	Lynn Ball, Head of Function (Council Business) / Monitoring Officer
Report Author:	Anwen Davies, Scrutiny Manager
Tel:	01248 752578
Email:	AnwenDavies@ynysmon.gov.uk
Local Members:	Applicable to all Scrutiny Members

25

1 - Recommendation/s
The Committee is requested to: R1 agree the current version of the forward work programme for 2019/20 R2 note progress thus far in implementing the forward work programme.

2 – Link to Council Plan / Other Corporate Priorities
Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the 2017/2022 Council Plan and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities.

3 – Guiding Principles for Scrutiny Members
To assist Members when scrutinising the topic:-
3.1 Impact the matter has on individuals and communities [focus on customer/citizen]
3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
3.3 A look at any risks [focus on risk]
3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
3.5 Looking at plans and proposals from a perspective of: <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

5 – Background / Context

1. Background

<p>1.1 Effective work programming is the bedrock of an effective local government scrutiny function¹. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:</p>

- | |
|--|
| <ul style="list-style-type: none"> i. Challenge around prioritising work streams ii. Need for a member-led approach and interface with officers. |
|--|

1.2 Basic principles of good work programming²
--

- | |
|---|
| <ul style="list-style-type: none"> • Work programming should not be a “start-stop” process • Complementary work programmes for separate scrutiny committees • Balance between different methods of work • An effective process for reporting / escalating issues to the Executive • Input and views of internal stakeholders • Close working with the Executive • Links with the Annual Scrutiny Report (evaluation and improvement tool). |
|---|

2. Local context

<p>2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Senior Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:</p>

- | |
|--|
| <ul style="list-style-type: none"> • Strategic aspects • Citizen / other stakeholder engagement and outcomes • Priorities of the 2017/2022 Council Plan and transformation projects • Risks and the work of inspection and regulation • Matters on the forward work programme of the Executive. |
|--|

<p>Outcome: rolling work programmes for scrutiny committees which are aligned with corporate priorities.</p>

<p>2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is</p>
--

¹ A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

² A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve

2.4 **2019/20 Municipal Year:** the Partnership & Regeneration Scrutiny Committee work programme for 2019/20 was confirmed by the Committee in June, 2019³.

3. Issues for consideration

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2019/20 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document (12th November, 2019).

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

- the Council’s strategic objectives and priorities (as outlined in the Council Plan 2017/2022)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

8 – Appendices:

Partnership & Regeneration Scrutiny Committee Forward Work Programme 2019/20: Quarter 4.

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

³ A meeting of the Corporate Scrutiny Committee convened on 13th June, 2019

ITEMS SCHEDULED FOR SCRUTINY → JANUARY – APRIL, 2020
[Version dated 19/02/20]

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP & REGENERATION SCRUTINY COMMITTEE
January, 2020 (change date of meeting 23/10/19 → 13/01/20)	January, 2020 (21/01/20)
2020/21 initial budget proposals	Schools' Standards Report (Summer, 2019)
Consultation Plan for the 2020/21 budget	Schools' Progress Review Panel: Progress Report
Finance Scrutiny Panel: Progress Report	Transformation of Learning Disabilities Day Opportunities
	Waste Contract
January, 2020 (14/01/20)	
Schools' Modernisation Programme – Llangefni area	
February, 2020 (change date of meeting 03/02/20 → 27/02/20)	February, 2020 (04/02/20)
2020/21 final draft budget proposals	Strategic Equality Plan: 2020/24
Progress report of the Finance Scrutiny Panel	North Wales Fire and Rescue Service
	North Wales Police and Crime Commissioner
Library Service Annual Report: 2018/19 (item for information)	North Wales Safeguarding Board Annual Report: 2018/19
	Chwefror, 2020 (25/02/20)
	Medrwn Môn
	North Wales Regional Emergency Planning Service
	Welsh Ambulance Services NHS Trust
March, 2020 (09/03/20)	March, 2020 (change date of meeting 10/03/19 → 11/03/20)
Qtr3 Performance Monitoring: 2019/20	Public Services Board – scrutiny of progress in implementing the Wellbeing Plan
Progress Monitoring: Social Services Development Plan	Collaboration with Betsi Cadwaladr University Health Board (unlikely)
Social Services Improvement Panel: progress report	Leisure Strategy
Public Speaking Protocol – Scrutiny Committees	Public Speaking Protocol – Scrutiny Committees
April, 2020 (06/04/20)	April, 2020 (07/04/20)
	Additional Learning Needs Partnership – Gwynedd & Môn
	Schools' Progress Review Panel: progress report

Items to be Agenda'd:

Schools' Modernisation Programme – Amlwch / Llangefni / Seiriol

Use of Welsh Language in Internal Administration of the Council

Care Connect Charging Policy: Council House Tenants (Galw Gofal)

GwE Annual Report: 2018/19

Review of Scrutiny Panels

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